## UNITED STATES <br> SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

## FORM 10-Q

## (Mark One)

囚 Quarterly Report Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934 for the quarterly period ended September 30, 2004
or
$\square \quad$ Transition Report Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934 for the transition period from to

Commission File Number 1-6887

## BANK OF HAWAII CORPORATION

(Exact name of registrant as specified in its charter)

| Delaware <br> (State of incorporation) | $99-0148992$ |
| :---: | :---: |
| $\mathbf{1 3 0 ~ M e r c h a n t ~ S t r e e t , ~ H o n o l u l u , ~ H a w a i i ~}$ |  |
| (Address of principal executive offices) | $\mathbf{9 6 8 1 3}$ |
| (Zip Code) |  |

1-(888)-643-3888
(Registrant's telephone number, including area code)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days.

Yes $\boldsymbol{\boxtimes}$ No

Indicate by check mark whether the registrant is an accelerated filer (as defined in Rule 12b-2 of the Exchange Act).
Yes $\mathbb{\text { ® }}$ No

Indicate the number of shares outstanding of each of the issuer's classes of common stock, as of the latest practicable date.
Common Stock, \$. 01 Par Value; outstanding at October 22, $2004-52,968,560$ shares

## Bank of Hawaii Corporation <br> Form 10-Q INDEX

## Part I. - Financial Information

Item 1. Financial Statements (Unaudited)
Consolidated Statements of Income - Three and Nine months ended September 30, 2004 and 2003
Consolidated Statements of Condition - September 30, 2004, December 31,2003, and September 30,2003 $\underline{4}$
Consolidated Statements of Shareholders' Equity - Nine months ended September 30, 2004 and $2003 \quad \underline{5}$
Consolidated Statements of Cash Flows - Nine months ended September 30, 2004 and 2003
$\begin{array}{ll}\text { Notes to Consolidated Financial Statements } & 7\end{array}$
Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations $\underline{9}$
Item 3. Quantitative and Qualitative Disclosures of Market Risk $\quad 32$
Item 4. Controls and Procedures $\quad 32$

## Part II. - Other Information

Item 2. Unregistered Sales of Equity Securities and Use of Proceeds $\quad 33$
Item 5. Other Information $\quad 33$
Item 6. Exhibits $\quad \underline{34}$
Signatures

## Bank of Hawaii Corporation and Subsidiaries

## Consolidated Statements of Income (Unaudited)

| (dollars in thousands except per share amounts) | Three Months Ended September 30, |  |  |  | Nine Months EndedSeptember 30, September 30, |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2004 |  | 2003 |  | 2004 |  | 2003 |  |
| Interest Income |  |  |  |  |  |  |  |  |
| Interest and Fees on Loans and Leases | \$ | 82,079 | \$ | 82,715 | \$ | 243,853 | \$ | 254,442 |
| Income on Investment Securities - Available for Sale |  | 24,543 |  | 16,483 |  | 67,134 |  | 58,761 |
| Income on Investment Securities - Held to Maturity |  | 6,370 |  | 6,407 |  | 20,057 |  | 11,773 |
| Deposits |  | 496 |  | 1,179 |  | 3,373 |  | 3,647 |
| Funds Sold |  | 108 |  | 248 |  | 702 |  | 1,834 |
| Other |  | 801 |  | 1,032 |  | 2,524 |  | 3,237 |
| Total Interest Income |  | 114,397 |  | 108,064 |  | 337,643 |  | 333,694 |
| Interest Expense |  |  |  |  |  |  |  |  |
| Deposits |  | 8,990 |  | 10,284 |  | 26,750 |  | 38,040 |
| Securities Sold Under Agreements to Repurchase |  | 2,085 |  | 1,947 |  | 6,233 |  | 6,580 |
| Funds Purchased |  | 683 |  | 271 |  | 1,420 |  | 695 |
| Short-Term Borrowings |  | 15 |  | 26 |  | 43 |  | 75 |
| Long-Term Debt |  | 3,845 |  | 4,431 |  | 12,538 |  | 15,714 |
| Total Interest Expense |  | 15,618 |  | 16,959 |  | 46,984 |  | 61,104 |
| Net Interest Income |  | 98,779 |  | 91,105 |  | 290,659 |  | 272,590 |
| Provision for Loan and Lease Losses |  |  |  | - |  | $(3,500)$ |  | - |
| Net Interest Income After Provision for Loan and Lease Losses |  | 98,779 |  | 91,105 |  | 294,159 |  | 272,590 |
| Non-Interest Income |  |  |  |  |  |  |  |  |
| Trust and Asset Management |  | 12,672 |  | 12,511 |  | 39,531 |  | 38,237 |
| Mortgage Banking |  | 1,711 |  | 5,888 |  | 6,496 |  | 12,232 |
| Service Charges on Deposit Accounts |  | 9,472 |  | 8,901 |  | 28,962 |  | 26,496 |
| Fees, Exchange, and Other Service Charges |  | 13,741 |  | 16,034 |  | 41,223 |  | 42,496 |
| Investment Securities Gains (Losses) |  | - |  | 639 |  | (37) |  | 1,809 |
| Insurance |  | 3,560 |  | 3,988 |  | 10,506 |  | 10,083 |
| Other |  | 11,898 |  | 5,830 |  | 30,063 |  | 17,930 |
| Total Non-Interest Income |  | 53,054 |  | 53,791 |  | 156,744 |  | 149,283 |
| Non-Interest Expense |  |  |  |  |  |  |  |  |
| Salaries and Benefits |  | 46,566 |  | 45,731 |  | 139,256 |  | 139,871 |
| Net Occupancy Expense |  | 9,812 |  | 9,806 |  | 28,741 |  | 29,047 |
| Net Equipment Expense |  | 5,847 |  | 7,301 |  | 17,610 |  | 26,257 |
| Information Technology Systems Replacement Project |  | - |  | 4,349 |  | - |  | 21,871 |
| Other |  | 21,965 |  | 21,690 |  | 66,730 |  | 57,425 |
| Total Non-Interest Expense |  | 84,190 |  | 88,877 |  | 252,337 |  | 274,471 |
| Income Before Income Taxes |  | 67,643 |  | 56,019 |  | 198,566 |  | 147,402 |
| Provision for Income Taxes |  | 24,576 |  | 19,332 |  | 71,468 |  | 50,880 |
| Net Income | \$ | 43,067 | \$ | 36,687 | \$ | 127,098 | \$ | 96,522 |
| Basic Earnings Per Share | \$ | 0.82 | \$ | 0.64 | \$ | 2.40 | S | 1.63 |
| Diluted Earnings Per Share | \$ | 0.78 | \$ | 0.61 | \$ | 2.26 | \$ | 1.56 |
| Dividends Declared Per Share | \$ | 0.30 | \$ | 0.19 | \$ | 0.90 | \$ | 0.57 |
| Basic Weighted Average Shares |  | 52,390,081 |  | 57,195,570 |  | 53,053,770 |  | 59,337,319 |
| Diluted Weighted Average Shares |  | 55,472,868 |  | 59,961,823 |  | 56,297,277 |  | 61,911,794 |

## Bank of Hawaii Corporation and Subsidiaries

Consolidated Statements of Condition

| (dollars in thousands) | September 30,2004 |  | $\begin{array}{r}\text { December 31, } \\ 2003 \\ \hline\end{array}$ |  | September 30,2003 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | (Unaudited) |  |  |  | (Unaudited) |
| Assets |  |  |  |  |  |  |
| Interest-Bearing Deposits | \$ | 29,976 | \$ | 154,735 | \$ | 208,712 |
| Investment Securities - Available for Sale |  | 2,328,327 |  | 1,991,116 |  | 2,027,062 |
| Investment Securities - Held to Maturity <br> (Market Value of \$624,587, \$720,699, and \$749,036) |  | 630,276 |  | 727,233 |  | 754,659 |
| Funds Sold |  | 25,000 |  | - |  | - |
| Loans Held for Sale |  | 18,595 |  | 9,211 |  | 23,144 |
| Loans and Leases |  | 5,815,575 |  | 5,757,175 |  | 5,570,405 |
| Allowance for Loan and Lease Losses |  | $(124,651)$ |  | $(129,080)$ |  | $(132,675)$ |
| Net Loans |  | 5,690,924 |  | 5,628,095 |  | 5,437,730 |
| Total Earning Assets |  | 8,723,098 |  | 8,510,390 |  | 8,451,307 |
| Cash and Non-Interest-Bearing Deposits |  | 290,974 |  | 363,495 |  | 329,705 |
| Premises and Equipment |  | 149,698 |  | 160,005 |  | 163,277 |
| Customers' Acceptance Liability |  | 920 |  | 1,707 |  | 1,077 |
| Accrued Interest Receivable |  | 36,074 |  | 32,672 |  | 33,210 |
| Foreclosed Real Estate |  | 208 |  | 4,377 |  | 8,757 |
| Mortgage Servicing Rights |  | 19,995 |  | 22,178 |  | 23,266 |
| Goodwill |  | 36,216 |  | 36,216 |  | 36,216 |
| Other Assets |  | 337,626 |  | 330,607 |  | 323,940 |
| Total Assets | \$ | 9,594,809 | \$ | 9,461,647 | \$ | 9,370,755 |
| Liabilities |  |  |  |  |  |  |
| Deposits |  |  |  |  |  |  |
| Non-Interest-Bearing Demand | \$ | 1,898,602 | \$ | 1,933,928 | \$ | 1,846,030 |
| Interest-Bearing Demand |  | 1,471,836 |  | 1,356,330 |  | 1,269,227 |
| Savings |  | 2,991,386 |  | 2,833,379 |  | 2,760,418 |
| Time |  | 1,051,416 |  | 1,209,142 |  | 1,226,441 |
| Total Deposits |  | 7,413,240 |  | 7,332,779 |  | 7,102,116 |
| Securities Sold Under Agreements to Repurchase |  | 682,630 |  | 472,757 |  | 646,890 |
| Funds Purchased |  | 69,755 |  | 109,090 |  | 90,520 |
| Short-Term Borrowings |  | 11,939 |  | 12,690 |  | 14,796 |
| Banker's Acceptances Outstanding |  | 920 |  | 1,707 |  | 1,077 |
| Retirement Benefits Payable |  | 62,976 |  | 61,841 |  | 63,281 |
| Accrued Interest Payable |  | 6,162 |  | 7,483 |  | 7,207 |
| Taxes Payable and Deferred Taxes |  | 249,265 |  | 207,101 |  | 195,628 |
| Other Liabilities |  | 88,596 |  | 138,999 |  | 101,179 |
| Long-Term Debt |  | 252,619 |  | 324,068 |  | 324,301 |
| Total Liabilities |  | 8,838,102 |  | 8,668,515 |  | 8,546,995 |
| Shareholders' Equity |  |  |  |  |  |  |
| Common Stock ( $\$ .01$ par value); authorized $500,000,000$ shares; <br> issued / outstanding: September 2004-81,710,695/53,021,591, <br> December 2003-81,647,729 / 54,928,480, <br> September 2003-81,568,791/55,985,364 813 807 807 |  |  |  |  |  |  |
| Capital Surplus |  | 413,696 |  | 391,701 |  | 385,694 |
| Accumulated Other Comprehensive Income (Loss) |  | $(5,698)$ |  | $(5,711)$ |  | $(2,799)$ |
| Retained Earnings |  | 1,277,615 |  | 1,199,077 |  | 1,177,459 |
| Deferred Stock Grants |  | $(9,490)$ |  | $(8,309)$ |  | $(7,466)$ |
| Treasury Stock, at Cost (Shares: September 2004-28,689,104, December 2003-26,719,249, September 2003-25,583,427) |  | $(920,229)$ |  | $(784,433)$ |  | $(729,935)$ |
| Total Shareholders' Equity |  | 756,707 |  | 793,132 |  | 823,760 |
| Total Liabilities and Shareholders' Equity | \$ | 9,594,809 | \$ | 9,461,647 | \$ | 9,370,755 |

## Bank of Hawaii Corporation and Subsidiaries

## Consolidated Statements of Shareholders' Equity (Unaudited)



## Bank of Hawaii Corporation and Subsidiaries

Consolidated Statements of Cash Flows (Unaudited)

| (dollars in thousands) | Nine Months Ended September 30, |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2004 |  | 2003 |  |
|  |  |  |  |  |
| Operating Activities |  |  |  |  |
| Net Income | \$ | 127,098 | \$ | 96,522 |
| Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities: |  |  |  |  |
| Provision for Loan and Lease Losses |  | $(3,500)$ |  | - |
| Depreciation and Amortization |  | 15,688 |  | 23,405 |
| Amortization of Deferred Loan and Lease Fees |  | $(1,794)$ |  | $(5,244)$ |
| Amortization and Accretion of Investment Securities |  | 9,803 |  | 28,800 |
| Deferred Stock Grants |  | 3,767 |  | 4,145 |
| Deferred Income Taxes |  | 14,001 |  | 16,844 |
| Net (Gain) Loss on Investment Securities |  | 37 |  | $(1,809)$ |
| Proceeds from Sales of Loans Held for Sale |  | 308,485 |  | 635,163 |
| Originations of Loans Held for Sale |  | $(317,869)$ |  | $(618,189)$ |
| Net Change in Other Assets and Liabilities |  | $(15,919)$ |  | 25,045 |
| Net Cash Provided by Operating Activities |  | 139,797 |  | 204,682 |
|  |  |  |  |  |
| Investing Activities |  |  |  |  |
| Proceeds from Sales and Redemptions of Investment Securities Available for Sale |  | 473,386 |  | 1,602,336 |
| Purchases of Investment Securities Available for Sale |  | $(818,969)$ |  | $(1,391,205)$ |
| Proceeds from Redemptions of Investment Securities Held to Maturity |  | 165,749 |  | 159,799 |
| Purchases of Investment Securities Held to Maturity |  | $(70,238)$ |  | $(685,325)$ |
| Net Increase in Loans and Leases |  | $(57,535)$ |  | $(216,335)$ |
| Premises and Equipment, Net |  | $(1,382)$ |  | $(9,713)$ |
| Net Cash Used by Investing Activities |  | $(308,989)$ |  | $(540,443)$ |
|  |  |  |  |  |
| Financing Activities |  |  |  |  |
| Net Increase in Demand Deposits |  | 80,180 |  | 223,792 |
| Net Increase in Savings Deposits |  | 158,007 |  | 225,199 |
| Net Decrease in Time Deposits |  | $(157,726)$ |  | $(267,036)$ |
| Proceeds from Long-Term Debt |  | 25,000 |  | 50,000 |
| Repayments of Long-Term Debt |  | $(96,449)$ |  | $(115,484)$ |
| Net Increase (Decrease) in Short-Term Borrowings |  | 169,787 |  | $(81,302)$ |
| Proceeds from Issuance of Common Stock |  | 53,633 |  | 19,233 |
| Repurchase of Common Stock |  | $(187,394)$ |  | $(265,735)$ |
| Cash Dividends |  | $(48,126)$ |  | $(33,819)$ |
| Net Cash Used by Financing Activities |  | $(3,088)$ |  | $(245,152)$ |
| Decrease in Cash and Cash Equivalents |  | $(172,280)$ |  | $(580,913)$ |
| Cash and Cash Equivalents at Beginning of Period |  | 518,230 |  | 1,119,330 |
| Cash and Cash Equivalents at End of Period | \$ | 345,950 | \$ | 538,417 |

## Non-Cash Investing Activity

In September 2004, the Company transferred a $\$ 4.0$ million foreclosed real estate property to premises.

## Bank of Hawaii Corporation

## Notes to Consolidated Financial Statements (Unaudited)

## Note 1. Summary of Significant Accounting Policies

Bank of Hawaii Corporation (the "Company") is a bank holding company providing a broad range of financial products and services to customers in Hawaii and the Pacific Islands (Guam, nearby islands and American Samoa). The Company's principal subsidiary is Bank of Hawaii (the "Bank"). Significant intercompany accounts and transactions have been eliminated in consolidation.

## Basis of Presentation

The accompanying unaudited consolidated financial statements of the Company have been prepared in accordance with U.S. generally accepted accounting principles for interim financial information and with the instructions to Form 10-Q and Rule 10-01 of Regulation S-X. Accordingly, they do not include all of the information and footnotes required by U.S. generally accepted accounting principles for complete financial statements. In the opinion of management, the consolidated financial statements reflect normal recurring adjustments necessary for a fair presentation of the results for the interim periods.

Certain prior period amounts have been reclassified to conform to current period classifications.

These statements should be read in conjunction with the audited consolidated financial statements and related notes included in the Company's 2003 Annual Report on Form 10-K. Operating results for the nine months ended September 30, 2004 are not necessarily indicative of the results that may be expected for the year ending December 31, 2004.

## Stock-Based Compensation

The Company accounts for its stock-based compensation plans in accordance with Accounting Principles Board Opinion No. 25, Accounting for Stock Issued to Employees and related interpretations. Generally, stock-based employee compensation expense associated with stock options is not reflected in net income as all options granted had an exercise price equal to the market value of the underlying common stock on the date of grant.

The following table illustrates the effect on net income and earnings per share if the Company had applied the fair value recognition provisions of Statement of Financial Accounting Standards No. 123, Accounting for Stock-Based Compensation:

| (dollars in thousands except per share and option data) | Nine Months Ended September 30, |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2004 |  | 2003 |  |
| Net Income, as Reported | \$ | 127,098 | \$ | 96,522 |
| Add: $\quad$ Stock-Based Employee Compensation Expense Associated with Stock Options Included in Reported Net Income, Net of Related Tax Effects |  | - |  | 490 |
| Less: $\quad$ Total Stock-Based Employee Compensation Expense Associated with Stock Options Determined Under Fair Value Method for all Option Awards, Net of Related Tax Effects |  | $(3,856)$ |  | $(8,176)$ |
| Pro Forma Net Income ${ }^{1}$ | \$ | 123,242 | \$ | 88,836 |
|  |  |  |  |  |
| Earnings Per Share: |  |  |  |  |
| Basic-as reported | \$ | 2.40 | \$ | 1.63 |
| Basic-pro forma ${ }^{1}$ | \$ | 2.32 | \$ | 1.50 |
| Diluted-as reported | \$ | 2.26 | \$ | 1.56 |
| Diluted-pro forma ${ }^{1}$ | \$ | 2.19 | \$ | 1.43 |
|  |  |  |  |  |
| Weighted Average Fair Value of Options Granted During the Year ${ }^{1}$ |  | - | \$ | 8.58 |
| Assumptions: |  |  |  |  |
| Average Risk Free Interest Rate |  | 4.25\% |  | 3.92\% |
| Average Expected Volatility |  | 32.32\% |  | 31.97\% |
| Expected Dividend Yield |  | 2.24\% |  | 3.07\% |
| Expected Life |  | 6.0 years |  | 6.37 years |

1 A Black-Scholes option pricing model was used to determine the fair value of the options granted.

## Note 2. Business Segments

The information under the caption "Business Segments" in Management's Discussion and Analysis is incorporated herein by reference.

## Note 3. Pension Plans and Postretirement Benefits

Components of net periodic benefit cost for the aggregated pension plans and the postretirement benefits are presented in the following table:

| (dollars in thousands) | Nine Months Ended September 30, |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Defined Pension Benefits |  |  |  | Postretirement Benefits |  |  |  |
|  | 2004 |  | 2003 |  | 2004 |  | 2003 |  |
| Components of Net Periodic Benefit Cost: |  |  |  |  |  |  |  |  |
| Service Cost | \$ | - | \$ | - | \$ | 741 | \$ | 930 |
| Interest Cost |  | 3,275 |  | 3,204 |  | 1,329 |  | 1,542 |
| Expected Return on Plan Assets |  | $(3,546)$ |  | $(3,486)$ |  | - |  | - |
| Amortization of Unrecognized Net Transition Obligation |  | - |  | - |  | 441 |  | 489 |
| Actuarial (Gain) Loss |  | 984 |  | 711 |  | (468) |  | (198) |
| Total Components of Net Periodic Benefit Cost | \$ | 713 | \$ | 429 | \$ | 2,043 | \$ | 2,763 |

There were no significant changes from the previously reported $\$ 1.8$ million in contributions expected to be paid during 2004.

## Note 4. Information Technology Systems Replacement Project

In July 2002, the Company entered into contracts with Metavante Corporation to provide for technology services, including professional services, to convert existing systems to Metavante systems. The conversion was completed in the third quarter of 2003 and the final payments were made in the second quarter of 2004.

## Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations

## FORWARD-LOOKING STATEMENTS

This report, including its Earnings Outlook, contains forward-looking statements concerning, among other things, the economic environment in the Company's service area, the expected level of loan and lease loss provisioning, and anticipated net income, dividends, revenues and expenses during 2004 and beyond. The Company's forward-looking statements are based on numerous assumptions, any of which could prove to be inaccurate and actual results may differ materially from those projected for a variety of reasons, including, but not limited to: 1) unanticipated changes in business and economic conditions, the competitive environment, fiscal and monetary policies, or legislation in Hawaii and the other markets the Company serves; 2) changes in the Company's credit quality or risk profile which may increase or decrease the required level of allowance for loan and lease losses; 3) changes in market interest rates that may affect the Company's credit markets and ability to maintain its net interest margin; 4) changes to the amount and timing of the Company's proposed equity repurchases and repayment of maturing debt; 5) inability to achieve expected benefits of the Company's business process changes due to adverse changes in implementation processes or costs, operational savings, or timing; 6) real or threatened acts of war or terrorist activity affecting business conditions; and 7) adverse weather and other natural conditions impacting the Company and its customers' operations. Words such as "believes," "anticipates," "expects," "intends," "targeted" and similar expressions are intended to identify forward-looking statements but are not exclusive means of identifying such statements. The Company does not undertake any obligation to update forward-looking statements to reflect later events or circumstances.

## OVERVIEW

In January 2004, the Company announced its 2004-2006 plan (the "Plan"), which continues to build on the objective of maximizing shareholder value over time that was established in the previous three-year strategic plan.

There are five key elements of the Plan: 1) accelerate revenue growth in our island markets; 2) better integrate our business segments; 3) continue to develop our management teams; 4) improve operating efficiency; and 5) maintain a culture of dependable risk and capital management. The Company expects accelerated growth through improved customer service levels and a more proactive, integrated sales culture across the Company. In order to better integrate the Company's three primary business segments - Retail Banking, Commercial Banking and Investment Services Group - each segment is working more closely with the others to improve the breadth of customer relationships. In developing the management team, the Company is assessing leadership talent, building leadership capabilities and maintaining a comprehensive succession plan. To improve efficiency, the Company is identifying opportunities and implementing changes that lower costs without negatively impacting customer service. In maintaining a discipline of dependable risk and capital management, the Company continually seeks to optimally balance risk, liquidity and capital. Risk will be managed in accordance with established tolerance levels while supporting business units in making value-adding risk/return decisions.

Allan R. Landon succeeded Michael E. O’Neill as Chairman and Chief Executive Officer of Bank of Hawaii Corporation and its principal subsidiary, Bank of Hawaii, on September 1, 2004. Mr. Landon, the company's eighth chairman, will retain the title of President.

The Company utilizes various financial measures to evaluate its performance against the objectives of the Plan. These measures include diluted earnings per share, return on average assets, return on average equity, efficiency ratio and operating leverage, which is defined as the impact of relative changes in revenues and expenses on operating income. Operating income is defined as income before provision for loan and lease losses and income taxes. Management also uses net income after capital charge as a key measure of the value the Company is creating for its shareholders. In evaluating the effectiveness of credit risk management, the Company looks at credit quality measures such as the ratio of the allowance for loan and lease losses to loans and leases outstanding, the ratio of net loan charge-offs to average loans outstanding (annualized) and the ratio of non-performing assets to total loans and foreclosed real estate.

For the third quarter of 2004, the Company's diluted earnings per share was $\$ 0.78$, an increase of $\$ 0.17$ or $28 \%$ from diluted earnings per share of $\$ 0.61$ for the third quarter of 2003. Net income for the third quarter of 2004 was $\$ 43.1$ million, an increase of $\$ 6.4$ million or $17 \%$ from net income of $\$ 36.7$ million reported in the same prior year quarter.

For the nine months ended September 30, 2004, net income was $\$ 127.1$ million, an increase of $\$ 30.6$ million or $32 \%$ from the same prior year period. Diluted earnings per share were $\$ 2.26$ for the first nine months of 2004 , an increase of $45 \%$ from diluted earnings per share of $\$ 1.56$ for the first nine months of 2003 . The year-to-date return on average assets was $1.74 \%$, an increase from $1.37 \%$ from the same period in 2003 . The year-to-date return on average equity was $22.48 \%$, an increase from $13.95 \%$ from the same period in 2003 . For the nine months ended September 30, 2004 net income after capital charge was $\$ 50.7$ million, compared to $\$ 8.7$ million for the same prior year period. For additional information on net income after capital charge, refer to the section on "Business Segments." Operating leverage for the first nine months of 2004 was $32.3 \%$ and the efficiency ratio was $56.4 \%$.

Factors that had an impact on the comparability of year-to-year results include the effect of a negative provision for loan and lease losses that was recorded in the second quarter of 2004, non-core transactions and the Company's ongoing stock repurchase program. Non-core transactions in the third quarter of 2004 included non-interest income of $\$ 5.2$ million from a gain on the sale of assets at the end of a leveraged lease transaction. Non-core transactions in the second quarter of 2004 included non-interest income of $\$ 3.2$ million from a leasing partnership distribution that was dissolved and a $\$ 2.5$ million gain realized on the sale of a parcel of land. Non-core transactions in the second quarter of 2004 included non-interest expense of $\$ 2.2$ million related primarily to a legal settlement. The Company does not expect items such as these in the fourth quarter of 2004. Results for the third quarter of 2003 were significantly affected by the costs associated with the systems replacement project. These items are further discussed in the section on "Analysis of Statement of Income."

Table 1 presents the Company's financial highlights and performance ratios for the three and nine months ended September 30, 2004 and 2003.
Highlights (Unaudited)
Table 1
(dollars in thousands except per share amounts)

| Earnings Highlights and Performance Ratios | Three Months Ended September 30, |  |  |  | Nine Months Ended September 30, |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2004 |  | 2003 |  | 2004 |  | 2003 |  |
| Net Income | \$ | 43,067 | \$ | 36,687 | \$ | 127,098 | \$ | 96,522 |
| Basic Earnings Per Share |  | 0.82 |  | 0.64 |  | 2.40 |  | 1.63 |
| Diluted Earnings Per Share |  | 0.78 |  | 0.61 |  | 2.26 |  | 1.56 |
| Cash Dividends |  | 15,904 |  | 10,887 |  | 48,126 |  | 33,819 |
| Net Income to Average Total Assets (ROA) |  | 1.77\% |  | 1.53\% |  | 1.74\% |  | 1.37\% |
| Net Income to Average Shareholders' Equity (ROE) |  | 23.42\% |  | 16.69\% |  | 22.48\% |  | 13.95\% |
| Net Interest Margin |  | 4.39\% |  | 4.15\% |  | 4.29\% |  | 4.19\% |
| Efficiency Ratio ${ }^{1}$ |  | 55.45\% |  | 61.34\% |  | 56.40\% |  | 65.06\% |
| Efficiency Ratio excluding System Replacement Costs |  | 55.45\% |  | 58.34\% |  | 56.40\% |  | 59.88\% |
| $\underline{\text { Statement of Condition Highlights and Performance Ratios }}$ |  |  |  |  | September 30, |  |  |  |
|  |  |  |  |  |  | 2004 |  | 2003 |
|  |  |  |  |  |  |  |  |  |
| Total Assets |  |  |  |  | \$ | 9,594,809 | \$ | 9,370,755 |
| Net Loans |  |  |  |  |  | 5,690,924 |  | 5,437,730 |
| Total Deposits |  |  |  |  |  | 7,413,240 |  | 7,102,116 |
| Total Shareholders' Equity |  |  |  |  |  | 756,707 |  | 823,760 |
|  |  |  |  |  |  |  |  |  |
| Book Value Per Common Share |  |  |  |  | \$ | 14.27 | \$ | 14.71 |
| Allowance / Loans and Leases Outstanding |  |  |  |  |  | 2.14\% |  | 2.38\% |
| Average Equity / Average Assets |  |  |  |  |  | 7.75\% |  | 9.82\% |
| Employees (FTE) |  |  |  |  |  | 2,655 |  | 2,764 |
| Branches and offices |  |  |  |  |  | 88 |  | 89 |
|  |  |  |  |  |  |  |  |  |
| Market Price Per Share of Common Stock for the Quarter Ended: |  |  |  |  |  |  |  |  |
|  |  |  | Closing |  | \$ | 47.25 | \$ | 33.58 |
|  |  |  | High |  | \$ | 48.07 | \$ | 35.55 |
|  |  |  | Low |  | \$ | 43.55 | \$ | 32.92 |

[^0]
## ANALYSIS OF STATEMENT OF INCOME

## Net Interest Income

Net interest income on a taxable equivalent basis for the three and nine month periods ended September 30, 2004 increased from the comparable periods in 2003 by $\$ 7.7$ million or $8 \%$ and $\$ 18.1$ million or $7 \%$, respectively. The increase in net interest income for the third quarter of 2004 from the third quarter of 2003 was the result of an increase in interest income from higher average balances of investments available for sale, installment and home equity loans. Offsetting this increase was a reduction in interest income from residential mortgage loans due to the lower interest rate environment. The increase in net interest income for the first nine months of 2004 from the same period in 2003 was primarily due to an increase in interest income from the investment portfolio resulting from higher yields on the available for sale portfolio and higher average balances of securities held to maturity. In addition, interest expense on deposits declined due to lower interest rates paid on savings and time deposits. Offsetting these positive factors was lower interest income from residential mortgages, due to the lower interest rate environment.

The net interest margin was $4.39 \%$ for the three months ended September 30, 2004, a 24 basis point increase from the comparable period in 2003 . The improvement in the margin was attributable to an improvement in the yield on earning assets and lower average rates paid on interest-bearing deposits, partially offset by an increase in rates on other funding sources. The yield on earning assets increased 17 basis points quarter-to-quarter, led by an increase of 114 basis points in the yield on the investment portfolio, primarily consisting of mortgage-backed securities. In the third quarter of 2003 , the yield on mortgage-backed securities was lower due to high levels of loan prepayments resulting from the declining interest rate environment. Offsetting the increased yield from investment securities was a decline in the average yield on the loans and leases outstanding of 26 basis points. This decline was primarily attributable to the lower interest rate environment which had a negative impact on the yield earned on residential mortgage loans. The rate on short-term borrowings increased, which was consistent with the Federal Reserve's recent rate increases, while the average rate on long-term debt increased due to the maturity of $\$ 90.0$ million in lower cost debt in the beginning of the third quarter 2004.

The net interest margin increased 10 basis points in the first nine months of 2004 compared to the same prior year period. The average rate paid on interestbearing deposits declined by 31 basis points during this period in 2004 relative to 2003 . Consistent with the increase in the three-month period, the yield on investment securities increased for the nine months ended September 30, 2004. This increase was partially offset by a decline in the average yield on loans and leases. This decline was primarily attributable to the lower interest rate environment which had a negative impact on the yield earned on residential mortgage loans. In addition, the Company offered a low initial introductory rate for the first six months on its installment loan portfolio.

Average earning assets for the first nine months of 2004 increased $\$ 355.9$ million or $4 \%$ from the same period in 2003 mainly due to a $\$ 261.9$ million increase in average loans and leases outstanding. The increase was primarily attributable to increases in installment and home equity loans, which increased $26 \%$. For the first nine months of 2004, average interest-bearing liabilities increased $\$ 273.0$ million or $4 \%$ from 2003 , largely due to an increase in interestbearing transactional deposit balances and securities repurchase agreements, offset by decreases in time deposits and long-term debt.

Average balances, related income and expenses, and resulting yields and rates are presented in Table 2 . An analysis of change in net interest income is presented in Table 3.

Table 2

| (dollars in millions) | Three Months Ended September 30, 2004 |  |  |  |  | Three Months Ended September 30, 2003 |  |  |  |  | Nine Months Ended September 30, 2004 |  |  |  |  | Nine Months Ended September 30, 2003 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Average Balance |  | Income/ Expense | $\begin{gathered} \hline \text { Yield/ } \\ \text { Rate } \\ \hline \end{gathered}$ |  | Average Balance |  | Income/ Expense | $\begin{gathered} \hline \text { Yield } / 2 \\ \text { Rate } \end{gathered}$ |  | Average Balance |  | Income/ Expense | $\begin{gathered} \hline \text { Yield/ } \\ \text { Rate } \\ \hline \end{gathered}$ |  | Average Balance |  | $\begin{aligned} & \text { come/ } \\ & \text { pense } \end{aligned}$ | $\begin{array}{r} \hline \text { Yield } / \\ \text { Rate } \\ \hline \end{array}$ |
| Earning Assets |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Interest-Bearing Deposits | \$ | 82.6 | \$ | 0.5 | 2.39\% | \$ | 224.7 | \$ | 1.2 | 2.08\% | \$ | 246.4 | \$ | 3.4 | 1.83\% | \$ | 230.2 | \$ | 3.7 | 2.12\% |
| Funds Sold |  | 28.6 |  | 0.1 | 1.51 |  | 102.4 |  | 0.3 | 0.97 |  | 89.4 |  | 0.7 | 1.05 |  | 206.2 |  | 1.8 | 1.19 |
| Investment Securities |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Available for Sale |  | 2,325.5 |  | 24.6 | 4.23 |  | 2,090.6 |  | 16.5 | 3.16 |  | 2,154.9 |  | 67.2 | 4.16 |  | 2,224.5 |  | 58.9 | 3.53 |
| Held to Maturity |  | 659.0 |  | 6.3 | 3.87 |  | 675.1 |  | 6.4 | 3.80 |  | 696.1 |  | 20.1 | 3.84 |  | 402.4 |  | 11.8 | 3.90 |
| Loans Held for Sale |  | 11.3 |  | 0.2 | 5.74 |  | 52.2 |  | 0.7 | 5.45 |  | 15.8 |  | 0.7 | 5.53 |  | 48.1 |  | 1.9 | 5.40 |
| Loans and Leases |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Commercial and |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Industrial |  | 796.2 |  | 10.6 | 5.34 |  | 862.4 |  | 10.8 | 4.95 |  | 822.8 |  | 31.0 | 5.04 |  | 861.0 |  | 31.3 | 4.86 |
| Construction |  | 81.1 |  | 1.0 | 5.01 |  | 87.8 |  | 0.9 | 4.26 |  | 93.9 |  | 3.0 | 4.33 |  | 95.3 |  | 3.3 | 4.65 |
| Commercial Mortgage |  | 658.9 |  | 8.8 | 5.29 |  | 670.6 |  | 9.4 | 5.56 |  | 644.0 |  | 25.9 | 5.38 |  | 650.6 |  | 28.6 | 5.87 |
| Residential Mortgage |  | 2,282.6 |  | 32.1 | 5.62 |  | 2,298.8 |  | 36.2 | 6.30 |  | 2,293.9 |  | 97.6 | 5.67 |  | 2,281.1 |  | 111.2 | 6.50 |
| Installment |  | 722.7 |  | 15.2 | 8.38 |  | 558.6 |  | 12.8 | 9.09 |  | 691.5 |  | 44.1 | 8.51 |  | 532.2 |  | 39.2 | 9.85 |
| Home Equity |  | 583.7 |  | 7.1 | 4.83 |  | 448.1 |  | 5.6 | 4.99 |  | 536.0 |  | 19.0 | 4.74 |  | 441.8 |  | 16.9 | 5.11 |
| Purchased Home Equity |  | 155.2 |  | 1.7 | 4.29 |  | 132.6 |  | 0.7 | 2.20 |  | 179.5 |  | 6.2 | 4.59 |  | 158.2 |  | 5.3 | 4.51 |
| Lease Financing |  | 516.0 |  | 5.4 | 4.17 |  | 487.2 |  | 5.6 | 4.52 |  | 509.0 |  | 16.4 | 4.29 |  | 488.5 |  | 16.7 | 4.58 |
| Total Loans and Leases |  | 5,796.4 |  | 81.9 | 5.63 |  | 5,546.1 |  | 82.0 | 5.89 |  | 5,770.6 |  | 243.2 | 5.63 |  | 5,508.7 |  | 252.5 | 6.12 |
| Other |  | 78.7 |  | 0.8 | 4.05 |  | 76.1 |  | 1.0 | 5.38 |  | 78.1 |  | 2.5 | 4.32 |  | 75.3 |  | 3.2 | 5.75 |
| Total Earning Assets |  | 8,982.1 |  | 114.4 | 5.08 |  | 8,767.2 |  | 108.1 | 4.91 |  | 9,051.3 |  | 337.8 | 4.98 |  | 8,695.4 |  | 333.8 | 5.12 |
| Cash and Non-Interest- |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Other Assets |  | 369.5 |  |  |  |  | 399.2 |  |  |  |  | 378.1 |  |  |  |  | 392.3 |  |  |  |
| Total Assets | \$ | 9,668.5 |  |  |  | \$ | 9,499.6 |  |  |  | \$ | 9,746.3 |  |  |  | \$ | 9,417.8 |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Interest-Bearing Liabilities |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Interest-Bearing Deposits |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Demand | \$ | 1,471.0 |  | 0.9 | 0.24 | \$ | 1,245.8 |  | 0.5 | 0.15 | \$ | 1,410.6 |  | 1.9 | 0.19 | \$ | 1,189.4 |  | 1.9 | 0.22 |
| Savings |  | 2,998.4 |  | 3.2 | 0.43 |  | 2,754.6 |  | 3.4 | 0.49 |  | 2,927.5 |  | 9.6 | 0.44 |  | 2,702.8 |  | 12.5 | 0.62 |
| Time |  | 1,078.4 |  | 4.9 | 1.81 |  | 1,285.7 |  | 6.4 | 1.97 |  | 1,132.0 |  | 15.3 | 1.79 |  | 1,394.3 |  | 23.6 | 2.27 |
| Total Interest-Bearing |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Deposits |  | 5,547.8 |  | 9.0 | 0.64 |  | 5,286.1 |  | 10.3 | 0.77 |  | 5,470.1 |  | 26.8 | 0.65 |  | 5,286.5 |  | 38.0 | 0.96 |
| Short-Term Borrowings |  | 816.9 |  | 2.8 | 1.36 |  | 827.8 |  | 2.3 | 1.08 |  | 920.2 |  | 7.7 | 1.12 |  | 763.3 |  | 7.4 | 1.29 |
| Long-Term Debt |  | 246.8 |  | 3.8 | 6.22 |  | 325.7 |  | 4.4 | 5.43 |  | 294.8 |  | 12.5 | 5.67 |  | 362.3 |  | 15.7 | 5.79 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net Interest Income |  |  | \$ | 98.8 |  |  |  | \$ | 91.1 |  |  |  | \$ | 290.8 |  |  |  | \$ | 272.7 |  |
| Interest Rate Spread |  |  |  |  | 4.14\% |  |  |  |  | 3.86\% |  |  |  |  | 4.04\% |  |  |  |  | 3.85\% |
| Net Interest Margin |  |  |  |  | 4.39\% |  |  |  |  | 4.15\% |  |  |  |  | 4.29\% |  |  |  |  | 4.19\% |
| Non-Interest-Bearing |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Other Liabilities |  | 393.4 |  |  |  |  | 344.1 |  |  |  |  | 385.5 |  |  |  |  | 354.4 |  |  |  |
| Shareholders' Equity |  | 731.6 |  |  |  |  | 871.9 |  |  |  |  | 755.1 |  |  |  |  | 925.3 |  |  |  |
| Total Liabilities and Shareholders' Equity | S | 9,668.5 |  |  |  | \$ | 9,499.6 |  |  |  | S | 9,746.3 |  |  |  | \$ | 9,417.8 |  |  |  |


| (dollars in millions) | Nine Months Ended September 30, 2004 Compared to September 30, 2003 |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Volume ${ }^{1}$ |  | Rate ${ }^{1}$ | Total |  |
| Change in Interest Income: |  |  |  |  |  |  |
| Interest-Bearing Deposits | \$ | 0.2 | \$ | (0.5) | \$ | (0.3) |
| Funds Sold |  | (0.9) |  | (0.2) |  | (1.1) |
| Investment Securities |  |  |  |  |  |  |
| Available for Sale |  | (1.9) |  | 10.2 |  | 8.3 |
| Held to Maturity |  | 8.5 |  | (0.2) |  | 8.3 |
| Loans Held for Sale |  | (1.3) |  | 0.1 |  | (1.2) |
| Loans and Leases |  |  |  |  |  |  |
| Commercial and Industrial |  | (1.5) |  | 1.2 |  | (0.3) |
| Construction |  | (0.1) |  | (0.2) |  | (0.3) |
| Commercial Mortgage |  | (0.4) |  | (2.3) |  | (2.7) |
| Residential Mortgage |  | 0.6 |  | (14.2) |  | (13.6) |
| Installment |  | 10.7 |  | (5.8) |  | 4.9 |
| Home Equity |  | 3.4 |  | (1.3) |  | 2.1 |
| Purchased Home Equity |  | 0.8 |  | 0.1 |  | 0.9 |
| Lease Financing |  | 0.8 |  | (1.1) |  | (0.3) |
| Total Loans and Leases |  | 14.3 |  | (23.6) |  | (9.3) |
| Other |  | 0.1 |  | (0.8) |  | (0.7) |
| Total Change in Interest Income |  | 19.0 |  | (15.0) |  | 4.0 |
|  |  |  |  |  |  |  |
| Change in Interest Expense: |  |  |  |  |  |  |
| Interest-Bearing Deposits |  |  |  |  |  |  |
| Demand |  | 0.3 |  | (0.3) |  | - |
| Savings |  | 1.0 |  | (3.9) |  | (2.9) |
| Time |  | (3.9) |  | (4.4) |  | (8.3) |
| Total Interest-Bearing Deposits |  | (2.6) |  | (8.6) |  | (11.2) |
| Short-Term Borrowings |  | 1.4 |  | (1.1) |  | 0.3 |
| Long-Term Debt |  | (2.9) |  | (0.3) |  | (3.2) |
| Total Change in Interest Expense |  | (4.1) |  | (10.0) |  | (14.1) |
|  |  |  |  |  |  |  |
| Change in Net Interest Income | \$ | 23.1 | \$ | (5.0) | \$ | 18.1 |

[^1]
## Provision for Loan and Lease Losses

No Provision for Loan and Lease Losses ("Provision") was recorded for the three months ended September 30, 2004. This resulted in a third quarter reduction in the Allowance for Loan and Lease Losses (the "Allowance") of $\$ 0.3$ million, which was equal to the amount of net charge-offs. For further information on Allowance, refer to "Corporate Risk Profile - Allowance for Loan and Lease Losses."

For the nine months ended September 30, 2004, a negative Provision of $\$ 3.5$ million was recorded in the second quarter of 2004 as a result of improvement in credit quality and ongoing assessments of economic conditions and risk. The combination of the negative Provision and year-to-date net charge-offs of $\$ 0.9$ million resulted in a year-to-date reduction in the Allowance of $\$ 4.4$ million.

For further information on Credit Quality, refer to the section entitled "Corporate Risk Profile."
Non-Interest Income
Non-interest income decreased $\$ 0.7$ million or $1 \%$ for the third quarter of 2004 , but increased $\$ 7.5$ million or $5 \%$ for the nine months ended September 30 , 2004, from the comparable periods in 2003.

Trust and asset management income increased $\$ 1.3$ million or $3 \%$ during the first nine months of 2004 compared to the same period in 2003 . The increase in fee income was due to an improvement in market conditions, which resulted in an increase in the average market value of assets under management and higher investment advisory fees on money market assets from increased short-term interest rates.

Mortgage banking income decreased $\$ 4.2$ million or $71 \%$ and $\$ 5.7$ million or $47 \%$ for the three and nine months ended September 30, 2004, respectively, compared to the same periods in 2003. Mortgage banking income is sensitive to the interest rate environment and conditions in the real estate market. The declines primarily resulted from lower gains on the sale of mortgage loans in 2004, which were attributable to lower loan production. Mortgage loan production decreased $72 \%$ and $56 \%$ for the three and nine months ended September 30, 2004, respectively, compared to the same prior year periods due to the lower interest rate environment in 2003, which resulted in high refinancing activity. Partially offsetting the lower gains was a reduction in the amortization of mortgage servicing rights due to a decrease in loan prepayments in 2004.

Service charges on deposit accounts increased $\$ 0.6$ million or $6 \%$ and $\$ 2.5$ million or $9 \%$ for the three and nine months ended September 30 , 2004 , respectively, compared to the same prior year periods. The increases were largely due to higher account analysis fees resulting from lower offsetting earnings credits. On a year-to-year comparison, overdraft fees also increased due to an increase in the number of transactional deposit accounts.

Fees, exchange, and other service charges decreased $\$ 2.3$ million or $14 \%$ and $\$ 1.3$ million or $3 \%$ for the three and nine months ended September 30 , 2004 , respectively, compared to the same periods in 2003 . The third quarter of 2003 included a $\$ 3.1$ million prepayment fee on a commercial real estate loan. Excluding the prepayment fee, income remained relatively flat in the third quarter of 2004 compared to the same period in 2003 and on a year-to-year basis increased $\$ 1.8$ million due primarily to increased foreign exchange income and merchant transaction and card fees as a result of higher merchant sales volume.

Other non-interest income increased $\$ 6.1$ million or $104 \%$ and $\$ 12.1$ million or $68 \%$ for the three and nine months ended September 30 , 2004 , respectively, over the same periods in 2003. The quarter-to-quarter increase was attributable to a $\$ 5.2$ million gain on the sale of assets at the end of a leveraged lease transaction. In addition to the gain, the increase for the first nine months of 2004 from the prior year was due to a $\$ 3.2$ million distribution from a leasing partnership investment and a $\$ 2.5$ million gain on the sale of a parcel of land in the second quarter of 2004.

## Non-Interest Expense

Non-interest expense decreased $\$ 4.7$ million or $5 \%$ and $\$ 22.1$ million or $8 \%$ for the three and nine months ended September 30, 2004, respectively, compared to the same prior year periods. Included in non-interest expense in the third quarter and first nine months of 2003 were systems replacement costs of $\$ 4.3$ million and $\$ 21.9$ million, respectively. Excluding such systems replacement costs, total non-interest expense in 2004 was unchanged compared to the same prior year periods. Refer to Note 4 to the Consolidated Financial Statements for additional information on the systems replacement project.

Salaries and benefits expense decreased $\$ 0.6$ million for the first nine months of 2004 compared to the same period in 2003 . Base salaries decreased $\$ 3.5$ million or $4 \%$ from 2003 as a result of a $4 \%$ decrease in the number of employees. Also contributing to the decline were reductions in commission expense due to lower mortgage loan originations. Partially offsetting the decrease was the expense for restricted stock units.

Table 4 presents the components of salaries and benefits expense for the three and nine months ended September 30, 2004 and 2003.

## Salaries and Benefits (Unaudited)

Table 4

| (dollars in thousands) | Three Months Ended September 30, |  |  |  | Nine Months Ended September 30, |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2004 |  | 2003 |  | 2004 |  | 2003 |  |
|  |  |  |  |  |  |  |  |  |
| Salaries | \$ | 27,796 | \$ | 28,107 | \$ | 82,904 | \$ | 86,404 |
| Incentive Compensation |  | 4,383 |  | 4,033 |  | 11,459 |  | 10,617 |
| Stock-Based Compensation |  | 2,671 |  | 763 |  | 8,800 |  | 4,087 |
| Commission Expense |  | 1,780 |  | 3,552 |  | 5,691 |  | 8,964 |
| Retirement and Other Benefits |  | 4,099 |  | 4,929 |  | 12,670 |  | 13,471 |
| Payroll Taxes |  | 2,415 |  | 2,288 |  | 8,948 |  | 8,445 |
| Medical, Dental, and Life Insurance |  | 2,064 |  | 1,641 |  | 6,304 |  | 5,390 |
| Separation Expense |  | 1,358 |  | 418 |  | 2,480 |  | 2,493 |
| Total Salaries and Benefits | \$ | 46,566 | \$ | 45,731 | \$ | 139,256 | \$ | 139,871 |

Net equipment expense declined $\$ 1.5$ million or $20 \%$ and $\$ 8.6$ million or $33 \%$ for the three and nine months ended September 30 , 2004 compared to the same prior year periods. The decreases were mainly due to reduced depreciation expense and software license fees resulting from the systems replacement project.

Other non-interest expense increased $\$ 9.3$ million or $16 \%$ for the first nine months of 2004 compared to the same period in 2003 . As a result of the systems replacement project outsourcing, expense for technology services increased by $\$ 3.3$ million for the first nine months of 2004 . The increase in other noninterest expense was also due to a $\$ 2.2$ million reserve recorded in the second quarter of 2004 related primarily to a legal settlement, as well as increased advertising cost and expenses for professional services relating to the Company's mutual funds.

## BALANCE SHEET ANALYSIS

## Short-Term Earning Assets

Short-term earning assets, consisting of interest-bearing deposits and funds sold, totaled $\$ 55.0$ million at September 30, 2004, a decrease of $\$ 99.8$ million and $\$ 153.7$ million from December 31, 2003 and September 30, 2003, respectively. The declines from 2003 were mainly due to the use of funds to reduce long term-debt, deploy into longer term assets and repurchase the Company's stock.

## Investment Securities

Investment securities totaled $\$ 3.0$ billion at September 30, 2004, a $\$ 240.3$ million increase from December 31 , 2003 as a portion of excess liquidity was deployed into investment securities. At September 30, 2004 and December 31, 2003 investment securities with a book value of $\$ 1.5$ billion and $\$ 1.4$ billion, respectively, were pledged to secure deposits of public (government) entities and repurchase agreements.

Changes in interest rates influence the fair market values of certain investment securities, including mortgage-backed securities, which can result in temporary gross unrealized losses. The gross unrealized losses on temporarily impaired investment securities that had been impaired for less than 12 months as of September 30, 2004 totaled $\$ 16.2$ million or one percent of the total investment securities book value, compared to $\$ 16.6$ million at December 31 , 2003. The improvement, which was primarily related to mortgage-backed securities, was due to the change in the securities portfolio mix in which purchased securities yielded higher interest rates than those that have matured. The Company has both the intent and ability to hold the securities for the time necessary to recover the amortized cost. As of September 30, 2004, no investment security had been impaired for more than 12 months.

Table 5 presents the detail of the investment securities portfolio at September 30, 2004 and December 31, 2003.

## Investment Securities (Unaudited) Table 5

| (dollars in thousands) | $\begin{array}{r} \text { Amortized } \\ \text { Cost } \\ \hline \end{array}$ |  | $\begin{array}{r} \text { Fair } \\ \text { Value } \end{array}$ |  |
| :---: | :---: | :---: | :---: | :---: |
| At September 30, 2004 |  |  |  |  |
| Securities Available for Sale: |  |  |  |  |
| Equity Securities | \$ | 5 | \$ | 5 |
| Debt Securities Issued by the U.S. Treasury and Agencies |  | 58,795 |  | 59,560 |
| Debt Securities Issued by States and Municipalities |  | 7,587 |  | 7,785 |
| Mortgage-Backed Securities |  | 1,906,531 |  | 1,918,469 |
| Other Debt Securities |  | 338,562 |  | 342,508 |
| Total | \$ | 2,311,480 | \$ | 2,328,327 |
| Securities Held to Maturity: |  |  |  |  |
| Debt Securities Issued by the U.S. Treasury and Agencies | \$ | - | \$ | - |
| Debt Securities Issued by States and Municipalities |  | 90 |  | 97 |
| Mortgage-Backed Securities |  | 630,186 |  | 624,490 |
| Total | \$ | 630,276 | \$ | 624,587 |
|  |  |  |  |  |
| At December 31, 2003 |  |  |  |  |
| Securities Available for Sale: |  |  |  |  |
| Equity Securities | \$ | 261 | \$ | 261 |
| Debt Securities Issued by the U.S. Treasury and Agencies |  | 59,339 |  | 60,990 |
| Debt Securities Issued by States and Municipalities |  | 5,957 |  | 6,220 |
| Mortgage-Backed Securities |  | 1,790,692 |  | 1,805,273 |
| Other Debt Securities |  | 118,040 |  | 118,372 |
| Total | \$ | 1,974,289 | \$ | 1,991,116 |
| Securities Held to Maturity: |  |  |  |  |
| Debt Securities Issued by the U.S. Treasury and Agencies | \$ | 22,021 | \$ | 22,018 |
| Debt Securities Issued by States and Municipalities |  | 130 |  | 142 |
| Mortgage-Backed Securities |  | 705,082 |  | 698,539 |
| Total | \$ | 727,233 | \$ | 720,699 |

Loans Held for Sale

Loans held for sale, consisting of residential mortgage loans, totaled \$18.6 million at September 30, 2004, \$9.2 million at December 31 , 2003 and $\$ 23.1$ million at September 30, 2003. The changes in 2004 as compared to both periods in 2003 were a result of the impact of mortgage loan sales activity and production volume.

## Loans and Leases

As of September 30, 2004, loans and leases outstanding were $\$ 5.8$ billion, relatively unchanged compared to December 31,2003 and an increase of $\$ 245.2$ million from September 30, 2003. Growth has continued in the consumer loan portfolios due to increased branch sales activities and higher utilization of home equity lines of credit. Although loan originations in the commercial portfolio have been strong, commercial loan balances were impacted by loan payoffs from large corporate borrowers. Table 6 presents the composition of the loan portfolio by major categories and Table 7 presents the composition of consumer loans by geographic area.

## Loan Portfolio Balances (Unaudited) <br> Table 6

| (dollars in thousands) | September 30, 2004 |  | June 30, 2004 |  | December 31, 2003 |  | September 30, 2003 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Domestic Loans |  |  |  |  |  |  |  |  |
| Commercial |  |  |  |  |  |  |  |  |
| Commercial and Industrial | \$ | 755,455 | \$ | 776,815 | \$ | 816,246 | \$ | 843,895 |
| Commercial Mortgage |  | 648,991 |  | 643,382 |  | 639,354 |  | 629,225 |
| Construction |  | 104,709 |  | 98,916 |  | 101,321 |  | 92,343 |
| Lease Financing |  | 447,005 |  | 447,673 |  | 435,934 |  | 426,839 |
| Total Commercial |  | 1,956,160 |  | 1,966,786 |  | 1,992,855 |  | 1,992,302 |
| Consumer |  |  |  |  |  |  |  |  |
| Residential Mortgage |  | 2,261,814 |  | 2,257,624 |  | 2,320,410 |  | 2,329,321 |
| Home Equity |  | 609,981 |  | 559,225 |  | 467,019 |  | 446,032 |
| Purchased Home Equity |  | 143,300 |  | 162,730 |  | 212,514 |  | 109,814 |
| Other Consumer |  | 729,747 |  | 721,386 |  | 658,831 |  | 582,934 |
| Lease Financing |  | 33,796 |  | 34,676 |  | 35,320 |  | 35,347 |
| Total Consumer |  | 3,778,638 |  | 3,735,641 |  | 3,694,094 |  | 3,503,448 |
| Total Domestic Loans |  | 5,734,798 |  | 5,702,427 |  | 5,686,949 |  | 5,495,750 |
| Foreign Loans |  | 80,777 |  | 84,887 |  | 70,226 |  | 74,655 |
| Total Loans and Leases | \$ | 5,815,575 | \$ | 5,787,314 | \$ | 5,757,175 | \$ | 5,570,405 |

## Consumer Loans by Geographic Area (Unaudited)

Table 7


[^2]
## Mortgage Servicing Rights

As of September 30, 2004, the Company's portfolio of residential loans serviced for third parties totaled $\$ 2.7$ billion, a decrease of $\$ 267.7$ million and $\$ 419.2$ million from December 31, 2003 and September 30, 2003, respectively. The carrying value of mortgage servicing rights was $\$ 20.0$ million at September 30 , 2004, a decrease of $\$ 2.2$ million and $\$ 3.3$ million from December 31, 2003 and September 30, 2003, respectively. Although mortgage prepayments have slowed from 2003, the decline in carrying value of mortgage servicing rights continued to be attributable to mortgage prepayments reflective of the low interest rate environment and decline in saleable production volume. Depending on loan type, recent prepayment speeds for Hawaii mortgages either approximated or were slightly higher than national averages.

Deposits
As of September 30, 2004, deposits totaled $\$ 7.4$ billion, an increase of $\$ 80.5$ million from December 31, 2003 and $\$ 311.1$ million from September $30,2003$. The Company's deposit growth continued to be primarily in demand and savings deposits, while higher cost time deposits have been reduced.

The average time deposits of $\$ 100,000$ or more is presented in Table 8.

## Average Time Deposits of $\mathbf{\$ 1 0 0 , 0 0 0}$ or More (Unaudited)

Table 8

| (dollars in thousands) | Three Months Ended |  |  |  |  |  | Nine Months Ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | September 30, 2004 |  | December 31, 2003 |  | September 30, 2003 |  | September 30, 2004 |  | September 30, 2003 |  |
| Average Time Deposits | \$ | 543,065 | \$ | 633,602 | \$ | 642,294 | \$ | 573,643 | \$ | 706,235 |

Short-Term Borrowings and Long-Term Debt
Short-term borrowings, including securities sold under agreements to repurchase, funds purchased and other short-term borrowings, totaled $\$ 764.3$ million at September 30, 2004, an increase of $\$ 169.8$ million from December 31, 2003 and flat with September 30, 2003. The increase in short-term borrowings from December 31, 2003 was due to higher placements received from public (government) entities in the form of securities sold under agreements to repurchase. Long-term debt, totaled $\$ 252.6$ million at September 30, 2004, a decrease of $\$ 71.4$ million and $\$ 71.7$ million from December 31, 2003 and September 30, 2003, respectively. The decrease was due to a total of $\$ 90.0$ million of privately placed notes that matured in $2004, \$ 70.0$ million of which matured in the third quarter of 2004. A portion was replaced with a $\$ 25.0$ million Federal Home Loan Bank (the "FHLB") advance. For additional information, refer to the section on "Corporate Risk Profile - Liquidity Management."

## Shareholders' Equity

The Company's capital position remains strong. The $5 \%$ net reduction in capital from December 31, 2003 to September 30 , 2004 is attributable to the Company's continuing common stock repurchase program and dividends offset by earnings for the first nine months of 2004 . A further discussion of the Company's capital is included in the "Corporate Risk Profile - Capital Management" section of this report.

## Guarantees

The Company's standby letters of credit totaled $\$ 130.9$ million at September 30, 2004, an increase of $\$ 18.9$ million and $\$ 23.0$ million from December 31 , 2003 and September 30, 2003, respectively.

## BUSINESS SEGMENTS

The Company's business segments are defined as Retail Banking, Commercial Banking, Investment Services Group and Treasury and Other Corporate. The management accounting process measures the performance of the operating segments based on the management structure of the Company and is not necessarily comparable with similar information for any other financial institution. Various techniques are used to assign balance sheet and income statement amounts to the business segments, including allocations of overhead, the Provision and capital. This process is dynamic and requires certain allocations based on judgment and subjective factors. Unlike financial accounting, there is no comprehensive, authoritative guidance for management accounting that is equivalent to accounting principles generally accepted in the United States.

The business segments are managed with a focus on performance measures, including risk adjusted return on capital ("RAROC") and net income after capital charge ("NIACC"). RAROC is the ratio of net income to risk-adjusted equity. Equity is allocated to each business segment based on an assessment of its inherent risk. NIACC is net income less a charge for allocated capital. The cost of capital is determined by multiplying management's estimate of the shareholder's minimum required rate of return on capital invested ( $11 \%$ for 2004 and 2003) by the segment's allocated equity. The Company assumes a cost of capital that is equal to a risk-free rate plus a risk premium of an equity investment in the Company. The net interest income of the business segments reflects the results of a funds transfer pricing process that matches assets and liabilities with similar interest rate sensitivity and maturity characteristics and reflects the allocation of net interest income related to the Company's overall asset and liability management activities on a proportionate basis. The basis for the allocation of net interest income is a function of management decisions and assumptions that are subject to change based on changes in current interest rate and market conditions. The Provision recorded in the Retail Banking, Commercial Banking and Investment Services Group segments represents actual net charge-offs of these segments. The Provision charged to the Treasury and Other Corporate segment primarily represents the change in the level of the Allowance and also includes recoveries from the divested businesses.

The financial results for the three and nine months ended September 30, 2004 and 2003 are discussed below and are presented in Table 9 a and Table 9 b , respectively.

## Retail Banking

The Company's Retail Banking segment offers a broad range of financial products and services to consumers and small businesses. Loan and lease products include residential mortgage loans, home equity lines of credit, automobile loans and leases and installment loans. Deposit products include checking, savings and time deposit accounts. The Retail Banking segment also provides merchant services to its small business customers. Products and services from the Retail Banking segment are delivered to customers through 74 Hawaii branch locations and over 500 ATMs, e-Bankoh (on-line banking service) and a 24-hour telephone banking service. Also included in the segment is Bankoh Investment Services, Inc., a full service brokerage offering equities, mutual funds, life insurance and annuities.

Allocated net income, NIACC and RAROC for the Retail Banking segment decreased for the three and nine months ended September 30, 2004 as compared to the same periods in 2003. Net interest income declined primarily due to the decrease in the earnings credit from funds transfer pricing on the segment's deposit account balances, reflective of lower interest rates. Non-interest income was lower mainly as a result of a decrease in mortgage banking income. The decrease in non-interest expense for the three months ended September 30, 2004 as compared to the same period in 2003 was mainly due to lower salary expense. The decrease in non-interest expense for the nine months ended September 30, 2004 as compared to the same prior year period was largely due to lower equipment expenses and no systems replacement costs. The increase in the economic provision was due to growth in the segment's automobile and installment loan portfolios.

## Commercial Banking

The Commercial Banking segment offers products including corporate banking and commercial real estate loans, lease financing, auto dealer financing, deposit and cash management products and property and casualty insurance products. Lending, deposit and cash management services are offered to middlemarket and large companies in Hawaii. Commercial real estate mortgages are focused on customers that include investors, developers and builders primarily domiciled in Hawaii. The Commercial Banking unit also includes the Company's operations at 13 branches in the Pacific Islands.

The improvement in the segment's financial measures for the three and nine months ended September 30,2004 compared to the same periods in 2003 was primarily a result of an increase in non-interest income resulting from a gain on the sale of assets at the end of a leveraged lease transaction. In addition, the nine-month period benefited from higher account analysis fees as a result of lower offsetting earnings credit and a leasing partnership investment distribution. These positive trends were offset by the decline in net interest income due to the decrease in the earnings credit from funds transfer pricing on the segment's deposit account balances reflective of lower interest rates.

For the nine months ended September 30, 2004 compared to the same prior year period, non-interest expense declined largely due to lower allocated expenses.

## Investment Services Group

The Investment Services Group includes private banking, trust services, asset management, and institutional investment advice. A significant portion of this segment's income is derived from fees, which are generally based on the market values of assets under management. The private banking and personal trust group assist individuals and families in building and preserving their wealth by providing investment, credit and trust expertise to high-net-worth individuals. The asset management group manages portfolios and creates investment products. Institutional sales and service offers investment advice to corporations, government entities and foundations.

The segment's key financial measures decreased for the three and nine months ended September 30, 2004 compared to the same periods in 2003. In the third quarter of 2004, net interest income increased primarily due to higher deposit balances. For the three and nine months ended September 30, 2004 compared to the same periods in 2003, non-interest income increased because of an increase in trust and asset management fee income due to an improvement in market conditions and an increase in other income due to the sale of the corporate trust business. These positive trends were offset by increases in both direct and allocated non-interest expense. The increase in non-interest expense was primarily due to increased professional fees relating to the Company's mutual funds.

## Treasury and Other Corporate

The primary income earning component of this segment is Treasury, which consists of corporate asset and liability management activities, including interest rate risk management and foreign exchange business. This segment's assets and liabilities (and related net interest income) consist of interest-bearing deposits, investment securities, federal funds sold and purchased, government deposits and short and long-term borrowings. The primary source of foreign exchange income relates to customer driven currency requests from merchants and island visitors. The net residual effect of transfer pricing of assets and liabilities is included in Treasury, along with eliminations of inter-company transactions.

This segment also includes divisions (Technology, Operations, Human Resources, Finance, Credit and Risk Management and Corporate and Regulatory Administration) that provide a wide-range of support to the other income earning segments. Expenses incurred by these support units are charged to the business segments through an internal cost allocation process. Results for this segment in 2003 include the systems replacement costs that were not incurred by or allocated to the Retail, Commercial and Investment Services Group segments.

The improvement in the segment's key financial measures for the three and nine months ended September 30, 2004, compared to the same periods in 2003 , was primarily due to an increase in net interest income and no systems replacement costs. The increase in net interest income was due to the impact of the lower cost of funding deposits by the Treasury unit. This segment's NIACC was also favorably impacted by a lower capital charge due to the reduction of the Company's excess capital as a result of the continuing share repurchase activity.

| (dollars in thousands) | Retail Banking |  | Commercial <br> Banking |  | Investment Services Group |  | Treasury and Other Corporate |  | Consolidated Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Three Months Ended September 30, 2004 |  |  |  |  |  |  |  |  |  |  |
| Net Interest Income | \$ | 51,347 | \$ | 33,978 | \$ | 2,893 | \$ | 10,561 | \$ | 98,779 |
| Provision for Loan and Lease Losses |  | 2,121 |  | (847) |  | (1) |  | $(1,273)$ |  | - |
| Net Interest Income After Provision for Loan and |  |  |  |  |  |  |  |  |  | 98,779 |
| Non-Interest Income |  | 22,430 |  | 15,399 |  | 12,762 |  | 2,463 |  | 53,054 |
|  |  | 71,656 |  | 50,224 |  | 15,656 |  | 14,297 |  | 151,833 |
| Non-Interest Expense |  | $(43,605)$ |  | $(23,092)$ |  | $(13,559)$ |  | $(3,934)$ |  | $(84,190)$ |
| Income Before Income Taxes |  | 28,051 |  | 27,132 |  | 2,097 |  | 10,363 |  | 67,643 |
| Provision for Income Taxes |  | $(10,379)$ |  | $(10,062)$ |  | (776) |  | $(3,359)$ |  | $(24,576)$ |
| Allocated Net Income |  | 17,672 |  | 17,070 |  | 1,321 |  | 7,004 |  | 43,067 |
| Allowance Funding Value |  | (166) |  | (621) |  | (6) |  | 793 |  | - |
| GAAP Provision |  | 2,121 |  | (847) |  | (1) |  | $(1,273)$ |  | - |
| Economic Provision |  | $(3,584)$ |  | $(2,467)$ |  | (86) |  | (1) |  | $(6,138)$ |
| Tax Effect of Adjustments |  | 602 |  | 1,456 |  | 34 |  | 179 |  | 2,271 |
| Income Before Capital Charge |  | 16,645 |  | 14,591 |  | 1,262 |  | 6,702 |  | 39,200 |
| Capital Charge |  | $(5,441)$ |  | $(4,828)$ |  | $(1,339)$ |  | $(8,516)$ |  | $(20,124)$ |
| Net Income (Loss) After Capital Charge (NIACC) | \$ | 11,204 | \$ | 9,763 | \$ | (77) | \$ | $(1,814)$ | \$ | 19,076 |
| RAROC (ROE for the Company) |  | 33\% |  | 33\% |  | 10\% |  | 20\% |  | 23\% |
| Total Assets at September 30, 2004 | \$ | 3,711,048 | \$ | 2,295,916 | \$ | 124,929 | \$ | 3,462,916 | \$ | 9,594,809 |
| Three Months Ended September 30, $2003{ }^{1}$ |  |  |  |  |  |  |  |  |  |  |
| Net Interest Income | \$ | 53,167 | \$ | 34,126 | \$ | 2,672 | \$ | 1,140 | \$ | 91,105 |
| Provision for Loan and Lease Losses |  | 2,451 |  | 3,549 |  | (5) |  | $(5,995)$ |  | - |
| Net Interest Income After Provision for Loan and |  |  |  |  |  |  |  |  |  |  |
| Non-Interest Income |  | 25,629 |  | 12,656 |  | 12,196 |  | 3,310 |  | 53,791 |
|  |  | 76,345 |  | 43,233 |  | 14,873 |  | 10,445 |  | 144,896 |
| Information Technology Systems Replacement Project |  | (36) |  | - |  | - |  | $(4,313)$ |  | $(4,349)$ |
| Non-Interest Expense |  | $(47,267)$ |  | $(22,966)$ |  | $(12,083)$ |  | $(2,212)$ |  | $(84,528)$ |
| Income Before Income Taxes |  | 29,042 |  | 20,267 |  | 2,790 |  | 3,920 |  | 56,019 |
| Provision for Income Taxes |  | $(10,746)$ |  | $(7,366)$ |  | $(1,032)$ |  | (188) |  | $(19,332)$ |
| Allocated Net Income |  | 18,296 |  | 12,901 |  | 1,758 |  | 3,732 |  | 36,687 |
| Allowance Funding Value |  | (152) |  | (940) |  | (7) |  | 1,099 |  | - |
| GAAP Provision |  | 2,451 |  | 3,549 |  | (5) |  | $(5,995)$ |  | - |
| Economic Provision |  | $(3,014)$ |  | $(3,147)$ |  | (98) |  | (12) |  | $(6,271)$ |
| Tax Effect of Adjustments |  | 264 |  | 199 |  | 41 |  | 1,817 |  | 2,321 |
| Income Before Capital Charge |  | 17,845 |  | 12,562 |  | 1,689 |  | 641 |  | 32,737 |
| Capital Charge |  | $(5,797)$ |  | $(5,657)$ |  | $(1,238)$ |  | $(11,272)$ |  | $(23,964)$ |
| Net Income (Loss) After Capital Charge (NIACC) | \$ | 12,048 | \$ | 6,905 | \$ | 451 | \$ | $(10,631)$ | \$ | 8,773 |
| RAROC (ROE for the Company) |  | 34\% |  | 24\% |  | 15\% |  | 2\% |  | 17\% |
| Total Assets at September 30, 2003 | \$ | 3,512,927 | \$ | 2,257,905 | \$ | 111,474 | \$ | 3,488,449 | \$ | 9,370,755 |

[^3]| (dollars in thousands) |  | Retail Banking |  | Commercial Banking |  | Investment Services Group |  | Treasury and Other Corporate | ConsolidatedTotal |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Nine Months Ended September 30, 2004 |  |  |  |  |  |  |  |  |  |  |
| Net Interest Income | \$ | 151,155 | \$ | 101,648 | \$ | 8,572 | \$ | 29,284 | \$ | 290,659 |
| Provision for Loan and Lease Losses |  | 7,455 |  | 1,630 |  | 47 |  | $(12,632)$ |  | $(3,500)$ |
| Net Interest Income After Provision for Loan and |  |  |  |  |  |  |  |  |  |  |
| Non-Interest Income |  | 67,833 |  | 38,060 |  | 40,101 |  | 10,750 |  | 156,744 |
|  |  | 211,533 |  | 138,078 |  | 48,626 |  | 52,666 |  | 450,903 |
| Non-Interest Expense |  | $(131,382)$ |  | $(69,339)$ |  | $(39,641)$ |  | $(11,975)$ |  | $(252,337)$ |
| Income Before Income Taxes |  | 80,151 |  | 68,739 |  | 8,985 |  | 40,691 |  | 198,566 |
| Provision for Income Taxes |  | $(29,656)$ |  | $(25,436)$ |  | $(3,324)$ |  | $(13,052)$ |  | $(71,468)$ |
| Allocated Net Income |  | 50,495 |  | 43,303 |  | 5,661 |  | 27,639 |  | 127,098 |
| Allowance Funding Value |  | (442) |  | $(2,045)$ |  | (20) |  | 2,507 |  | - |
| GAAP Provision |  | 7,455 |  | 1,630 |  | 47 |  | $(12,632)$ |  | $(3,500)$ |
| Economic Provision |  | $(10,489)$ |  | $(8,065)$ |  | (279) |  | (6) |  | $(18,839)$ |
| Tax Effect of Adjustments |  | 1,286 |  | 3,138 |  | 93 |  | 3,749 |  | 8,266 |
| Income Before Capital Charge |  | 48,305 |  | 37,961 |  | 5,502 |  | 21,257 |  | 113,025 |
| Capital Charge |  | $(16,696)$ |  | $(15,233)$ |  | $(3,919)$ |  | $(26,465)$ |  | $(62,313)$ |
| Net Income (Loss) After Capital Charge (NIACC) | \$ | 31,609 | \$ | 22,728 | \$ | 1,583 | \$ | $(5,208)$ | \$ | 50,712 |
|  |  |  |  |  |  |  |  |  |  |  |
| RAROC (ROE for the Company) |  | 32\% |  | 27\% |  | 15\% |  | 24\% |  | 22\% |
|  |  |  |  |  |  |  |  |  |  |  |
| Total Assets at September 30, 2004 | \$ | 3,711,048 | \$ | 2,295,916 | \$ | 124,929 | \$ | 3,462,916 | \$ | 9,594,809 |
|  |  |  |  |  |  |  |  |  |  |  |
| Nine Months Ended September 30, $2003{ }^{1}$ |  |  |  |  |  |  |  |  |  |  |
| Net Interest Income | \$ | 158,498 | \$ | 103,479 | \$ | 8,627 | \$ | 1,986 | \$ | 272,590 |
| Provision for Loan and Lease Losses |  | 4,620 |  | 6,721 |  | (5) |  | $(11,336)$ |  | - |
| Net Interest Income After Provision for Loan and - - - |  |  |  |  |  |  |  |  |  |  |
| Lease Losses |  | 153,878 |  | 96,758 |  | 8,632 |  | 13,322 |  | 272,590 |
| Non-Interest Income |  | 71,938 |  | 29,756 |  | 37,537 |  | 10,052 |  | 149,283 |
|  |  | 225,816 |  | 126,514 |  | 46,169 |  | 23,374 |  | 421,873 |
| Information Technology Systems Replacement |  |  |  |  |  |  |  |  |  |  |
| Non-Interest Expense |  | $(136,145)$ |  | $(70,274)$ |  | $(36,457)$ |  | $(9,724)$ |  | $(252,600)$ |
| Income (Loss) Before Income Taxes |  | 88,685 |  | 56,217 |  | 9,379 |  | $(6,879)$ |  | 147,402 |
| Provision for Income Taxes |  | $(32,814)$ |  | $(20,453)$ |  | $(3,470)$ |  | 5,857 |  | $(50,880)$ |
| Allocated Net Income (Loss) |  | 55,871 |  | 35,764 |  | 5,909 |  | $(1,022)$ |  | 96,522 |
| Allowance Funding Value |  | (465) |  | $(3,181)$ |  | (23) |  | 3,669 |  | - |
| GAAP Provision |  | 4,620 |  | 6,721 |  | (5) |  | $(11,336)$ |  | - |
| Economic Provision |  | $(8,623)$ |  | $(9,241)$ |  | (334) |  | (21) |  | $(18,219)$ |
| Tax Effect of Adjustments |  | 1,653 |  | 2,109 |  | 134 |  | 2,845 |  | 6,741 |
| Income (Loss) Before Capital Charge |  | 53,056 |  | 32,172 |  | 5,681 |  | $(5,865)$ |  | 85,044 |
| Capital Charge |  | $(17,052)$ |  | $(16,522)$ |  | $(3,761)$ |  | $(39,011)$ |  | $(76,346)$ |
| Net Income (Loss) After Capital Charge (NIACC) | \$ | 36,004 | \$ | 15,650 | \$ | 1,920 | \$ | $(44,876)$ | \$ | 8,698 |
|  |  |  |  |  |  |  |  |  |  |  |
| RAROC (ROE for the Company) |  | 34\% |  | 21\% |  | 17\% |  | (6)\% |  | 14\% |
|  |  |  |  |  |  |  |  |  |  |  |
| Total Assets at September 30, 2003 | \$ | 3,512,927 | \$ | 2,257,905 | \$ | 111,474 | \$ | 3,488,449 | \$ | 9,370,755 |

[^4]
## FOREIGN OPERATIONS

The countries in which the Company maintains its largest exposure on a cross-border basis include Netherlands, Australia and United Kingdom. Table 10 presents as of September 30, 2004, December 31, 2003 and September 30, 2003, a geographic distribution of the Company's cross-border assets for selected countries. The primary components of cross-border assets as of September 30, 2004 were investment securities of $\$ 333.0$ million and loans of $\$ 108.9$ million.

Geographic Distribution of Cross-Border International Assets (Unaudited) ${ }^{1}$
Table 10
(dollars in thousands)

| Country | September 30, 2004 |  | December 31, $2003{ }^{2}$ |  | September 30, $2003{ }^{2}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |
| Australia | \$ | 86,358 | \$ | 36,283 | \$ | 36,917 |
| Netherlands |  | 122,958 |  | 42,229 |  | 91,876 |
| United Kingdom |  | 69,681 |  | 110,460 |  | 59,734 |
| All Others |  | 199,901 |  | 162,037 |  | 117,716 |
| Total | \$ | 478,898 | \$ | 351,009 | \$ | 306,243 |

1 Cross-border outstandings are defined as foreign monetary assets that are payable to the Company in U.S. dollars or other non-local currencies, plus amounts payable in local currency but funded with U.S. dollars or other non-local currencies. Cross-border outstandings include loans, acceptances, interest-bearing deposits with other banks, other interest-bearing investments and other monetary assets.

2 Certain 2003 information has been reclassified to conform to 2004 presentation.
Because the U.S. dollar is used in the Pacific Island Division locations (Guam and American Samoa, which are U.S. territories, and other nearby islands), these operations are not considered foreign for financial reporting purposes.

## CORPORATE RISK PROFILE

## Credit Risk

Credit Risk is defined as the risk that borrowers or counterparties will not be able to repay their obligations to the Company. Credit exposures reflect legally binding commitments for loans, leases, banker's acceptances, financial and standby letters of credit and overnight overdrafts.

Generally, the Company's asset quality continued to improve during the quarter as evidenced by lower levels of internally criticized loans, non-performing assets and a reduced level of net loan charge-offs. The ratio of non-performing assets to total loans and foreclosed real estate at September 30 , 2004 was $0.27 \%$, reduced from $0.55 \%$ at December 31, 2003. Net loan charge-offs (annualized) for the first nine months of 2004 as a percent of average loans outstanding were $0.02 \%$, a decline from $0.25 \%$ from the same prior year period, due in large part to a $\$ 6.0$ million recovery in the second quarter of 2004 . Excluding this recovery, the 2004 year-to-date ratio would have been $0.16 \%$. For the third quarter 2004 , net charge-offs were $\$ 0.3$ million or $0.02 \%$ (annualized) of average loans outstanding, reflecting charge-offs primarily of consumer and small business loans, offset by commercial loan recoveries.

The Company's more favorable credit risk position relative to a year ago reflects a continued strategy that shifted to borrowers and industries believed to have a lower risk profile, reduced large borrower concentrations and an improving U.S. economy. In addition, ongoing portfolio management is intended to result in early identification and disengagement from deteriorating credits. Despite record-high oil prices, overall risk in the portfolio of Hawaii-based loans also continues to improve, primarily due to a local economy that remains satisfactory with some positive trends in real economic measures.

Although the overall credit risk profile continued to improve, the domestic legacy airline carriers have a higher risk profile with current negative trends. Outstandings to legacy carriers as of September 30, 2004 were $\$ 19.0$ million and are included in the United States National Passenger Carriers total, as shown on Table 11 below. Record-high oil prices are having a pronounced impact on already struggling domestic legacy airline carriers, who have a less competitive business model in the current environment. In the evaluation of the Allowance, the Company considered the current financial strain on airlines which offset the impact of the improvement in other components of the loan portfolio. Concentration of credit exposure to selected components of the portfolio is included in Table 11.

## Selected Concentrations of Credit Exposure (Unaudited)

Table 11

| (dollars in thousands) | September 30, 2004 |  |  |  |  |  | Dec. 31, $2003{ }^{1}$ |  | Sept. 30, $2003{ }^{1}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Outstandings |  | UnusedCommitments |  | Total <br> Exposure |  | TotalExposure |  | TotalExposure |  |
|  |  |  |  |  |  |  |  |  |  |  |
| Air Transportation |  |  |  |  |  |  |  |  |  |  |
| United States Regional Passenger Carriers | \$ | 44,602 | \$ | 12,903 | \$ | 57,505 | \$ | 59,231 | \$ | 59,866 |
| United States National Passenger Carriers |  | 37,771 |  | - |  | 37,771 |  | 37,259 |  | 37,684 |
| Passenger Carriers Based Outside United States |  | 28,540 |  | - |  | 28,540 |  | 31,549 |  | 31,670 |
| Cargo Carriers |  | 13,771 |  | - |  | 13,771 |  | 14,405 |  | 14,405 |
| Total Air Transportation | \$ | 124,684 | \$ | 12,903 | \$ | 137,587 | \$ | 142,444 | \$ | 143,625 |
|  |  |  |  |  |  |  |  |  |  |  |
| Guam |  |  |  |  |  |  |  |  |  |  |
| Hotel | \$ | 9,348 | \$ | - | \$ | 9,348 | \$ | 17,733 | \$ | 17,768 |
| Other Commercial |  | 156,592 |  | 40,868 |  | 197,460 |  | 184,129 |  | 183,115 |
| Consumer |  | 308,689 |  | 12,968 |  | 321,657 |  | 288,831 |  | 277,521 |
| Total Guam | \$ | 474,629 | \$ | 53,836 | \$ | 528,465 | \$ | 490,693 | \$ | 478,404 |
| Syndicated Exposure | \$ | 186,214 | \$ | 604,141 | \$ | 790,354 | \$ | 925,864 | \$ | 918,503 |
| Other Large Borrowers ${ }^{2}$ | \$ | 81,394 | \$ | 216,632 | \$ | 298,026 | \$ | 336,748 | \$ | 350,897 |

Exposure includes loans, leveraged leases and operating leases.

1 For three borrowers, reclassifications occurred between Regional and National Carriers. Syndicated Exposure was restated.
Other Large Borrowers is defined as exposure with commitments of $\$ 25.0$ million and greater, excluding those collateralized by cash and those separately identified as Air Transportation, Guam and Syndicated Exposure.

In Guam, which is sensitive to tourism and military spending, economic indicators are trending upward although some uncertainty continues to exist. Tourism has rebounded to pre-September 11,2001 levels and the announced increases in military spending and presence are encouraging. As of September 30,2004 , internally classified exposure was reduced by $29 \%$ from December 31,2003 . This reduction was achieved through strategic reduction and some borrower improvement. Targeted lending to select commercial borrowers is active, while the consumer lending business is leading the portfolio growth.

Two of the Company's top ten syndicated loan outstandings (totaling $\$ 60.1$ million) as of June 30,2004 were paid off during the third quarter, reducing concentrations in large borrowers. At September 30, 2004, the Company's largest syndicated loan outstanding totaled $\$ 21.0$ million for a new hotel construction on the island of Maui and the second largest syndicated loan outstanding totaled $\$ 17.1$ million to a local residential real estate builder. The ten largest syndicated loans outstanding at September 30, 2004 totaled $\$ 118.8$ million or $64 \%$ of total syndicated loans. Of this amount, $66 \%$ reflected loans to major borrowers with operations in Hawaii of which $63 \%$ was in the real estate sector. No syndicated outstandings were internally classified.

The Company's other large borrowers include six exposures of $\$ 25.0$ million and greater. The borrowers are major companies, most with Hawaii operations. Three exposures are commercial paper backup lines to investment grade companies and are undrawn. The remaining three exposures have their loans collateralized by real estate and other assets and are substantially funded.

## Non-Performing Assets

Non-performing assets ("NPAs") consist of non-accrual loans and foreclosed real estate. NPAs decreased by $\$ 15.7$ million or $50 \%$ from December 31 , 2003 to $\$ 16.0$ million as of September 30, 2004, primarily due to the partial charge-off and disengagement of a Hawaii business, a loan pay-off in Guam, the transfer of a Company occupied foreclosed real estate property to premises.

NPAs in Guam as of September 30, 2004 were $\$ 8.4$ million, a decrease of $\$ 4.3$ million or $34 \%$ from December 31, 2003. The improvement reflects a loan payoff and positive resolutions in residential mortgages. One real estate secured borrower represented $64 \%$ of Guam's total NPAs.

Impaired loans totaled $\$ 6.9$ million at September 30, 2004, a decrease of $\$ 9.1$ million or $57 \%$ from $\$ 16.0$ million at December 31, 2003. These loans had a related Allowance that totaled $\$ 0.6$ million at September 30, 2004, a decrease of $\$ 0.3$ million from December 31, 2003.

Loans Past Due 90 Days or More and Still Accruing Interest
Accruing loans past due 90 days or more were $\$ 5.0$ million at September 30, 2004, an increase of $\$ 1.5$ million from
December 31, 2003. The increase was due to an increase in past due residential mortgage loans and personal unsecured lines of credit, partially offset by positive resolutions of prior period amounts. Loss rates on residential mortgage loans in the Hawaii portfolio continue to be negligible.

Refer to Table 12 for further information on non-performing assets.

## Consolidated Non-Performing Assets and Accruing Loans Past Due 90 Days or More (Unaudited)

Table 12

| (dollars in thousands) | September 30, 2004 |  | June 30, 2004 |  | March 31, 2004 <br> 2004 |  | December 31,2003 |  | September 30, 2003 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Non-Performing Assets |  |  |  |  |  |  |  |  |  |  |
| Non-Accrual Loans |  |  |  |  |  |  |  |  |  |  |
| Commercial |  |  |  |  |  |  |  |  |  |  |
| Commercial and Industrial | \$ | 775 | \$ | 680 | \$ | 6,009 | \$ | 6,015 | \$ | 7,856 |
| Commercial Mortgage |  | 5,552 |  | 5,649 |  | 7,388 |  | 9,337 |  | 10,977 |
| Lease Financing |  | 1,913 |  | 1,948 |  | 1,962 |  | 2,181 |  | 2,388 |
| Total Commercial |  | 8,240 |  | 8,277 |  | 15,359 |  | 17,533 |  | 21,221 |
| Consumer |  |  |  |  |  |  |  |  |  |  |
| Residential Mortgage |  | 7,278 |  | 7,688 |  | 7,685 |  | 9,354 |  | 9,669 |
| Home Equity |  | 251 |  | 306 |  | 406 |  | 460 |  | 497 |
| Total Consumer |  | 7,529 |  | 7,994 |  | 8,091 |  | 9,814 |  | 10,166 |
| Total Non-Accrual Loans |  | 15,769 |  | 16,271 |  | 23,450 |  | 27,347 |  | 31,387 |
| Foreclosed Real Estate |  | 208 |  | 4,889 |  | 4,416 |  | 4,377 |  | 8,757 |
| Total Non-Performing Assets | \$ | 15,977 | \$ | 21,160 | \$ | 27,866 | \$ | 31,724 | \$ | 40,144 |
|  |  |  |  |  |  |  |  |  |  |  |
| Accruing Loans Past Due 90 Days or More |  |  |  |  |  |  |  |  |  |  |
| Commercial |  |  |  |  |  |  |  |  |  |  |
| Commercial and Industrial | \$ | 65 | \$ | 19 | \$ | 707 | \$ | 725 | \$ | 695 |
| Commercial Mortgage |  | 688 |  | 693 |  | 702 |  | - |  | - |
| Lease Financing |  | - |  | - |  | - |  | 117 |  | - |
| Total Commercial |  | 753 |  | 712 |  | 1,409 |  | 842 |  | 695 |
| Consumer |  |  |  |  |  |  |  |  |  |  |
| Residential Mortgage |  | 2,588 |  | 698 |  | 595 |  | 1,430 |  | 2,027 |
| Purchased Home Equity |  | 97 |  | 32 |  | 107 |  | - |  | 107 |
| Other Consumer |  | 1,533 |  | 1,142 |  | 1,180 |  | 1,210 |  | 1,059 |
| Lease Financing |  | 32 |  | 57 |  | - |  | - |  | - |
| Total Consumer |  | 4,250 |  | 1,929 |  | 1,882 |  | 2,640 |  | 3,193 |
| Total Accruing and Past Due | \$ | 5,003 | \$ | 2,641 | \$ | 3,291 | \$ | 3,482 | \$ | 3,888 |
|  |  |  |  |  |  |  |  |  |  |  |
| Total Loans and Leases | \$ | 5,815,575 | \$ | 5,787,314 | \$ | 5,714,996 | \$ | 5,757,175 | \$ | 5,570,405 |
|  |  |  |  |  |  |  |  |  |  |  |
| Ratio of Non-Accrual Loans to Total Loans |  | 0.27\% |  | 0.28\% |  | 0.41\% |  | 0.48\% |  | 0.56\% |
|  |  |  |  |  |  |  |  |  |  |  |
| Ratio of Non-Performing Assets to Total Loans and Foreclosed Real Estate |  | 0.27\% |  | 0.37\% |  | 0.49\% |  | 0.55\% |  | 0.72\% |
|  |  |  |  |  |  |  |  |  |  |  |
| Ratio of Non-Performing Assets and Accruing Loans Past Due 90 Days or More to Total Loans |  | 0.36\% |  | 0.41\% |  | 0.55\% |  | 0.61\% |  | 0.79\% |
|  |  |  |  |  |  |  |  |  |  |  |
| Quarter to Quarter Changes in Non-Performing Assets |  |  |  |  |  |  |  |  |  |  |
| Balance at Beginning of Quarter | \$ | 21,160 | \$ | 27,866 | \$ | 31,724 | \$ | 40,144 | \$ | 41,952 |
| Additions |  | 2,094 |  | 3,909 |  | 3,293 |  | 2,340 |  | 3,199 |
| Reductions |  |  |  |  |  |  |  |  |  |  |
| Payments |  | $(1,386)$ |  | $(4,232)$ |  | $(4,555)$ |  | $(3,416)$ |  | $(1,782)$ |
| Return to Accrual |  | $(1,122)$ |  | $(2,700)$ |  | $(1,444)$ |  | (839) |  | $(1,464)$ |
| Sales of Foreclosed Assets |  | (682) |  | (147) |  | (310) |  | $(4,418)$ |  | $(1,025)$ |
| Charge-offs/Write-downs |  | (88) |  | $(3,536)$ |  | (842) |  | $(2,087)$ |  | (736) |
| Transfer to Premises |  | $(3,999)$ |  | - |  | - |  | - |  | - |
| Total Reductions |  | $(7,277)$ |  | $(10,615)$ |  | $(7,151)$ |  | $(10,760)$ |  | $(5,007)$ |
| Balance at End of Quarter | \$ | 15,977 | \$ | 21,160 | \$ | 27,866 | \$ | 31,724 | \$ | 40,144 |

The Company maintains an Allowance adequate to cover management's estimate of probable credit losses inherent in its lending portfolios based on a comprehensive quarterly analysis of historical loss experience supplemented by judgmental expectations of portfolio performance and economic conditions as of a given balance sheet date.

The Allowance at September 30, 2004 decreased by $\$ 4.4$ million from December 31, 2003, reflecting the combination of a $\$ 3.5$ million negative Provision in the second quarter and net loan charge-offs totaling $\$ 0.9$ million. The reduction in the Allowance was based on improvement in credit quality and ongoing assessments of economic conditions and risk. The ratio of the Allowance to total loans and leases outstanding decreased 10 basis points from $2.24 \%$ at December 31, 2003 due to the decrease in the Allowance and to an increase in average loans outstanding. A summary of the Allowance is presented in Table 13.

The $\$ 0.3$ million reduction in the Allowance from the prior quarter is equal to net loan charge-offs, as no provision was recorded. Loan charge-offs in the third quarter of 2004 of $\$ 5.0$ million were partially offset by recoveries of $\$ 4.7$ million.

Consolidated Allowance for Loan and Lease Losses (Unaudited)
Table 13


## Market Risk

Market risk is the potential of loss arising from adverse changes in interest rates and prices. The Company is exposed to market risk as a consequence of the normal course of conducting its business activities. Financial products that expose the Company to market risk include investment securities, loans, deposits, debt and derivative financial instruments. The Company's market risk management process involves measuring, monitoring, controlling and managing risks that can significantly impact the Company's financial position and operating results. In this management process, market risks are balanced with expected returns in an effort to enhance earnings performance and shareholder value, while limiting the volatility of each. The activities associated with these market risks are categorized into "trading" and "other than trading."

The Company's trading activities include foreign currency and foreign exchange contracts that expose the Company to a minor degree of foreign currency risk. These transactions are primarily executed on behalf of customers and at times for the Company's own account.

The Company's "other than trading" activities include normal business transactions that expose the Company's balance sheet profile to varying degrees of market risk.

Interest Rate Risk

The Company's balance sheet is sensitive to changes in the general level of interest rates. This interest rate risk arises primarily from the Company's normal business activities of making loans and taking deposits. Many other factors also affect the Company's exposure to changes in interest rates, such as general economic and financial conditions, customer preferences and historical pricing relationships.

Table 14 presents, as of September 30, 2004, December 31, 2003 and September 30, 2003, the estimate of the change in net interest income ("NII") that would result from a gradual 200 basis point decrease or increase in interest rates, moving in parallel fashion over the entire yield curve, over the next 12 -month period, relative to the measured base case scenario for NII. The 200 basis point increase would equate to an average increase of $\$ 2.2$ million increase in NII per quarter. The Company's balance sheet continues to be asset-sensitive.

## Market Risk Exposure to Interest Rate Changes (Unaudited)

Table 14


In managing interest rate risk, the Company uses several approaches to modify its risk position. Approaches that are used in an effort to shift balance sheet mix or alter the interest rate characteristics of assets and liabilities include changing product pricing strategies, modifying investment portfolio characteristics, or using financial derivative instruments. The use of financial derivatives has been limited over the past several years.

## Liquidity Management

Liquidity is managed in an effort to ensure that the Company has continuous access to sufficient, reasonably priced funding to conduct its business in a normal manner.

The Bank is a member of the FHLB, which provides an additional source of short-and long-term funding. Outstanding borrowings from the FHLB were $\$ 87.5$ million at September 30, 2004, compared to $\$ 68.5$ million at December 31, 2003 and September 30, 2003. The increase from 2003 was from an additional $\$ 25.0$ million advance that bears a $3.2 \%$ interest rate and matures in 2007.

Additionally, the Bank maintains a $\$ 1$ billion senior and subordinated bank note program. Under this facility, the Bank may issue additional notes provided that the aggregate amount outstanding does not exceed $\$ 1$ billion. Subordinated notes outstanding under this bank note program totaled $\$ 124.7$ million at September 30, 2004, December 31, 2003 and September 30, 2003.

## Capital Management

The Company and the Bank are subject to regulatory capital requirements administered by the federal banking agencies. The Company's objective is to hold sufficient capital on a regulatory basis to exceed the minimum guidelines of a "well-capitalized" financial institution, while over the long term optimize shareholder value, support asset growth, reflect risks inherent in its markets, provide protection against unforeseen losses and comply with regulatory requirements.

At September 30, 2004, shareholders' equity totaled $\$ 756.7$ million, a $5 \%$ net decrease from December 31, 2003. The decrease in shareholders' equity during the first nine months of 2004 was primarily attributable to the Company's repurchase of its common stock under the repurchase program and dividends, offset by earnings.

During the nine months ended September 30, 2004, 4.1 million shares of common stock were repurchased at an average cost of $\$ 44.54$ per share, totaling $\$ 182.1$ million. From the beginning of the share repurchase program in July 2001 through September 30, 2004, the Company repurchased a total of 33.9 million shares and returned a total of $\$ 1,037.1$ million to shareholders at an average cost of $\$ 30.59$ per share. From October 1, 2004 through October 22, 2004, the Company repurchased an additional 80,000 shares of common stock at an average cost of $\$ 49.11$ per share for a total of $\$ 3.9$ million, resulting in remaining buyback authority under the existing repurchase program of $\$ 108.9$ million.

In October 2004, the Company's Board of Directors declared a cash dividend of $\$ 0.33$ per share on the Company's outstanding shares. The dividend will be payable on December 14, 2004 to shareholders of record at the close of business on November 29, 2004.

Table 15 presents the regulatory capital and ratios as of September 30, 2004, December 31, 2003 and September 30, 2003.
Regulatory Capital and Ratios (Unaudited) Table 15

| (dollars in thousands) | $\begin{array}{r} \text { September 30, } \\ \mathbf{2 0 0 4} \\ \hline \end{array}$ |  | $\begin{array}{r}\text { December 31, } \\ 2003 \\ \hline\end{array}$ |  | $\begin{array}{r} \text { September 30, } \\ 2003 \\ \hline \end{array}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |
| Regulatory Capital |  |  |  |  |  |  |
| Shareholders' Equity | \$ | 756,707 | \$ | 793,132 | \$ | 823,760 |
| Add: $\quad \begin{aligned} & 8.25 \% \text { Capital Securities of Bancorp Hawaii } \\ & \text { Capital Trust I }\end{aligned}$ |  | 31,425 |  | 31,425 |  | 31,425 |
| Less: Goodwill |  | 36,216 |  | 36,216 |  | 36,216 |
| Unrealized Valuation and Other Adjustments |  | 10,784 |  | 10,771 |  | 12,747 |
| Tier I Capital |  | 741,132 |  | 777,570 |  | 806,222 |
| Allowable Reserve for Loan Losses |  | 80,604 |  | 78,147 |  | 75,432 |
| Subordinated Debt |  | 99,798 |  | 124,709 |  | 124,696 |
| Unrealized Gains on Available for Sale Equity Securities |  | 52 |  | 66 |  | 86 |
| Total Regulatory Capital | \$ | 921,586 | \$ | 980,492 |  | 1,006,436 |
|  |  |  |  |  |  |  |
| Risk Weighted Assets | \$ | 6,404,282 | \$ | 6,200,831 | \$ | 5,977,306 |
| Key Regulatory Capital Ratios |  |  |  |  |  |  |
| Average Equity/Average Assets Ratio |  | 7.57\% |  | 9.60\% |  | 9.18\% |
| Tier I Capital Ratio |  | 11.57\% |  | 12.54\% |  | 13.49\% |
| Total Capital Ratio |  | 14.39\% |  | 15.81\% |  | 16.84\% |
| Leverage Ratio |  | 7.69\% |  | 8.43\% |  | 8.52\% |

## Economic Outlook

Hawaii's economy continued to expand during the third quarter of 2004. Tourism remains strong and is on track to establish 2004 as a record year in terms of total visitors. Hawaii's unemployment rate fell below $3 \%$, the lowest in the country, as job growth continued in excess of $2 \%$. Real estate transactions and valuations continued to increase and military housing privatization initiatives are expected to augment private construction growth, beginning in the fourth quarter of 2004. These trends are expected to drive capital spending forward for several more years. A rise in core inflation in the Honolulu consumer price index ( CPI ) from around $1.5 \%$ to $3 \%$ during the first half of 2004 may indicate the state economy is approaching full employment. However, Hawaii's real personal income growth remains stable at $2 \%$ to $3 \%$ in 2004, as it has since 1997.

## Earnings Outlook

The Company currently anticipates net income for the full year of 2004 will be approximately $\$ 166$ million to $\$ 168$ million. Based on present conditions, the Company does not expect to record a Provision during the fourth quarter of 2004. However, the actual amount of the Provision depends on determinations of credit risk that are made near the end of each quarter. Earnings per share and return on average equity projections continue to be dependent upon the terms and timing of share repurchases.

## Item 3. Quantitative and Qualitative Disclosures of Market Risk

See Management's Discussion and Analysis of Financial Conditions and Results of Operations-Market Risk.

## Item 4. Controls and Procedures

The Company's management, including the Chief Executive Officer and Chief Financial Officer, evaluated the Company's disclosure controls and procedures (as defined in Rule 13a-15(e) under the Securities and Exchange Act of 1934, as amended (the "Exchange Act")) as of September 30, 2004. Based on this evaluation, the Chief Executive Officer and Chief Financial Officer concluded that the Company's disclosure controls and procedures were effective as of September 30, 2004. There were no significant changes in the Company's internal controls over financial reporting that occurred during the third quarter of 2004 that have materially affected, or are reasonably likely to materially affect, the Company's internal control over financial reporting.

## Part II. - Other Information

Items 1, 3 and 4 omitted pursuant to instructions.
Item 2. Unregistered Sales of Equity Securities and Use of Proceeds

## Issuer Purchases of Equity Securities

| Period | Total Number of Shares Purchased ${ }^{1}$ | Average Price Paid Per Share |  | Total Number of Shares Purchased as Part of Publicly Announced Program ${ }^{2}$ | Approximate Dollar Value of Shares that May Yet Be Purchased Under the Announced Program ${ }^{2}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| July 1-31, 2004 | 220,200 | \$ | 45.21 | 220,000 | \$ | 134,328,852 |
| August 1-31,2004 | 445,359 |  | 46.48 | 445,359 |  | 113,630,097 |
| September 1-30,2004 | 16,025 |  | 47.17 | 16,025 |  | 112,874,160 |
| Total | 681,584 | \$ | 46.08 | 681,384 |  |  |

1 The July period included 200 shares purchased from employees in connection with stock option exercises. These shares were not purchased as part of the publicly announced program. The shares were purchased at the closing price of the Company's common stock on the date of purchase.
2 The Company announced authorizations of additional share repurchases of $\$ 100.0$ million and $\$ 50.0$ million on July 26, 2004 and April 27, 2004, respectively.

## Item 5. Other Information

Allan R. Landon succeeded Michael E. O'Neill as Chairman and Chief Executive Officer of Bank of Hawaii Corporation and its principal subsidiary, Bank of Hawaii, on September 1, 2004. Mr. Landon, the company's eighth chairman, will retain the title of President.

## Item 6. Exhibits

Exhibit Index
Exhibit Number
10.1 Key Executive Change-in-Control Severance Agreement dated June 25, 2004 for R.C. Keene
10.2 Executive Change-in-Control Severance Agreement dated June 25, 2004 for B.T. Stewart

12 Statement Regarding Computation of Ratios
31.1 Rule 13a-14(a) Certifications
31.2 Rule 13a-14(a) Certifications

Section 1350 Certification

## SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

By: /s/ Allan R. Landon
Allan R. Landon
Chairman, Chief Executive Officer and President

By: /s/ Richard C. Keene
Richard C. Keene
Chief Financial Officer

## EXHIBIT INDEX

Exhibit Number
10.1 Key Executive Change-in-Control Severance Agreement dated June 25, 2004 for R.C. Keene
10.2 Executive Change-in-Control Severance Agreement dated June 25, 2004 for B.T. Stewart

12 Statement Regarding Computation of Ratios
31.1 Rule 13a-14(a) Certifications
31.2 Rule 13a-14(a) Certifications

32 Section 1350 Certification

Key Executive
Change-in-Control
Severance Agreement
Bank of Hawaii Corporation
1

## Contents

|  |  | Page |
| :--- | :--- | :---: |
| Article 1. | $\underline{\text { Establishment and Purpose }}$ | $\underline{3}$ |
| $\underline{\text { Article 2. }}$ | $\underline{\text { Definitions and Construction }}$ | $\underline{4}$ |
| $\underline{\text { Article 3. }}$ | $\underline{\text { Severance Benefits }}$ | $\underline{6}$ |
| $\underline{\text { Article 4. }}$ | $\underline{\text { Just Cause }}$ | $\underline{8}$ |
| $\underline{\text { Article 5. }}$ | $\underline{\text { Form and Timing of Severance Benefits }}$ | $\underline{9}$ |
| $\underline{\text { Article 6. }}$ | $\underline{\text { Parachute Payments }}$ | $\underline{9}$ |
| $\underline{\text { Article 7. }}$ | $\underline{\text { Other Rights and Benefits Not Affected }}$ | $\underline{9}$ |
| $\underline{\text { Article 8. }}$ | $\underline{\text { Successors }}$ | $\underline{10}$ |
| $\underline{\text { Article 9. }}$ | $\underline{\text { Administration }}$ | $\underline{10}$ |
| $\underline{\text { Article 10. }}$ | $\underline{\text { Legal Fees }}$ | $\underline{11}$ |

## Bank of Hawaii Corporation <br> Key Executive Change-in-Control Severance Agreement

## Article 1. Establishment and Purpose

1.1 Effective Date. This Executive Change-in-Control Severance Agreement (the "Agreement) is made and entered into pursuant to Bank of Hawaii Corporation's Key Executive Severance Plan (the "Plan"), and is effective as of this $25^{\text {th }}$ day of June, 2004 (the "Effective Date"), by and between Bank of Hawaii Corporation ("BOHC"), a Delaware corporation, and Richard C. Keene, an executive (the "Executive") of BOHC and its subsidiary, Bank of Hawaii (the "Bank"). This Agreement shall supersede and replace any prior severance agreement entered into between BOHC and the Executive.
1.2 Term of the Agreement. The Agreement shall commence as of the Effective Date written above, and shall continue until the Board of Directors of BOHC (the "Board") determines, in good faith and in its sole discretion, that the Executive is no longer to be included in the Plan and so notifies in writing the Executive during the term of this Agreement of such determination.

Provided, however, in the event that a Change in Control of BOHC, as defined in Section 2.1 herein, occurs during the term of this Agreement, this Agreement shall remain irrevocably in effect for the greater of twenty-four (24) months from the date of such Change in Control, or until all benefits have been paid to the Executive hereunder.

Further, in the event that the Board has knowledge that a third party has taken steps reasonably calculated to effect a Change in Control of BOHC , including, but not limited to, the commencement of a tender offer for the voting stock of BOHC, or the circulation of a proxy to BOHC's shareholders, then this Agreement shall remain irrevocably in effect until the Board, in good faith, determines that such third party has fully abandoned or terminated its effort to effect a Change in Control of BOHC.
1.3 Purpose of the Agreement. The purpose of this Agreement pursuant to the Plan, is to advance the interests of BOHC and the Bank by assuring that BOHC and the Bank will have the continued employment and dedication of the Executive and the availability of his advice and counsel in the event that an acquisition or Change in Control of BOHC occurs. This Agreement shall also assure the Executive of equitable treatment during the period of uncertainty that surrounds an acquisition or Change in Control, and allow the Executive to act at all times in the best interests of BOHC and its shareholders.
1.4 Contractual Right to Benefits. This Agreement establishes and vests in the Executive a contractual right to the benefits which he or she is entitled hereunder, enforceable by
the Executive against BOHC. However, nothing herein shall require BOHC to segregate, earmark, or otherwise set aside any funds or other assets to provide for any payments hereunder.

This Agreement shall be considered an unfunded agreement to provide benefits to a select group of management or highly compensated employees, and is therefore intended to be a "top-hat" plan exempt from the requirements of the provisions of Parts 2,3 , and 4 of Title I of ERISA.

## Article 2. Definitions and Construction

2.1 Definitions. Whenever used in the Agreement, the following terms shall have the meanings set forth below and, when the meaning is intended, the initial letter of the word is capitalized.
(a) "Base Salary" means the annualized salary at the beginning of each Year, which includes all regular basic wages, before reduction for any amounts deferred on a tax-qualified or nonqualified basis, payable in cash to an Executive for services rendered during the Year. Base Salary shall exclude bonuses, incentive compensation, special fees or awards, commissions, allowances, or any other form of premium or incentive pay, or amounts designated by BOHC as payment toward or reimbursement of expenses.
(b) "Beneficial Owner" shall have the meaning ascribed to such term in Rule 13d-3 of the General Rules and Regulations under the Securities Exchange Act of 1934, as amended (the "Exchange Act").
(c) "Beneficiary" with respect to an Executive means the person or entities designated or deemed designated by an Executive pursuant to Section 8.2 herein.
(d) "Board" means the Board of Directors of BOHC.
(e) "Change in Control" of BOHC means any one or more of the following occurrences:
(i) Any Person, including a "group" as defined in Section 13(d)(3) of the Securities Exchange Act of 1934, becomes the beneficial owner of shares of BOHC having 25 percent or more of the total number of votes that may be cast for the election of Directors of BOHC; or
(ii) As the result of, or in connection with, any cash tender or exchange offer, merger or other business combination, sale of assets or contested election, or any combination of the foregoing
transactions, the person who were Directors of BOHC before the transaction shall cease to constitute a majority of the Board of Directors of BOHC or any successor to BOHC.
(f) "Code" means the Internal Revenue Code of 1986, as amended.
(g) "BOHC" means Bank of Hawaii Corporation, a Delaware corporation, or any successor thereto that adopts the Agreement, as provided in Section 8.1 herein.
(h) "Committee" means the Human Resources and Compensation Committee of the Board of Directors of BOHC or any other committee appointed by the Board to administer this Agreement.
(i) "Disability" means a physical or mental condition which renders an Executive unable to discharge his or her normal work responsibility with BOHC or the Bank and which, in the opinion of a licensed physician selected by the Executive, subject to reasonable approval by the Committee based upon sufficient medical evidence, can be reasonably expected to continue for a period of at least one full calendar year. If an Executive fails to select a physician with ten (10) business days of a written request made by BOHC , then BOHC may select a physician for purposes of this paragraph.
"Effective Date" means the date the Agreement is approved by the Board, or such other date as the Board shall designate in its resolution approving the Agreement, and as provided in Section 1.1 herein.
(k) "Effective Date of Termination" means the date on which a voluntary employment termination or involuntary employment termination other than for Just Cause occurs within twenty-four (24) months of a Change in Control which triggers Severance Benefits hereunder.
(l) "ERISA" means the Employee Retirement Income Security Act of 1974, as amended from time to time, or any successor act thereto.
(m) "Expiration Date" means the date the Agreement expires, as provided in Section 1.2 herein.
(n) "Just Cause" means a termination of an Executive's employment by BOHC for which no Severance Benefits are payable hereunder, as provided in Article 4 herein.
(o) "Normal Retirement Date" shall mean the date the Executive reaches 65 years of age.
(p) "Person" shall have the meaning ascribed to such terms in Section

3(a)(9) of the Exchange Act and used in Sections 13(d) and 14(d) thereof, including a "group" as defined in Section 13(d).
(q) "Plan" means the Bank of Hawaii Corporation Key Executive Severance Plan, adopted April 27, 1983.
(r) "Severance Benefit" means the payment of severance compensation as provided in Article 3 herein.
(s) "Year" means the consecutive 12-month period beginning each January 1 and ending December 31 .
2.2 Gender and Number. Except where otherwise indicated by the context, any masculine term used herein also shall include the feminine, the plural shall include the singular, and the singular shall include the plural.
2.3 Severability. In the event any provision of the Agreement shall be held illegal or invalid for any reason, the illegality or invalidity shall not affect the remaining parts of the Agreement, and the Agreement shall be construed and enforced as if the illegal or invalid provision had not been included.
2.4 Modification. No express provisions of this Agreement may be modified, waived, or discharged unless such modification, waiver, or discharge is agreed to by the Executive in writing and approved by the Human Resources and Compensation Committee of the Board of Directors.
2.5 Applicable Law. To the extent not preempted by the laws of the United States, the laws of the State of Hawaii shall be the controlling law in all matters relating to the Agreement.

## Article 3. Severance Benefits

3.1 Right to Severance Benefits. The Executive shall be entitled to receive from BOHC Severance Benefits as described in Section 3.2 herein, if there has been a Change in Control of BOHC, as defined in Section 2.1(e) herein, and if, within twenty-four (24) months thereafter, the Executive voluntarily terminates employment or is involuntarily terminated without Just Cause with BOHC. An Executive shall not be entitled to receive Severance Benefits if the Executive's employment with BOHC or Bank of Hawaii ends due to an involuntary termination by BOHC for Just Cause, as provided under Article 4 herein.
3.2 Description of Severance Benefits. In the event that an Executive becomes entitled to receive Severance Benefits, as provided in Section 3.1 herein, BOHC shall pay to the Executive and provide the Executive with the following:
(a) An amount equal to three (3) times the Executive's highest annual Base

Salary earned (i) at any time during the three (3) complete fiscal years immediately preceding the Effective Date of Termination, or (ii) if the Executive was not employed during such time period, at any time thereafter; and
(b) An amount equal to three (3) times the Executive's highest annual bonus earned under the annual incentive plan (which, for purposes of this Agreement, means the One-Year Incentive Plan, or Key Contributor Incentive Plan, or any successsor or alternative plan or arrangement providing for an annual incentive bonus) during the three (3) complete fiscal years prior to the Effective Date of Termination, or, if shorter, over the Executive's entire period of employment. However, if the Executive's period of employment is less than one year, the bonus shall be considered zero (0); and
(c) An amount equal to three (3) times the Executive's highest annual incentive compensation earned under the Bank of Hawaii Corporation Profit Sharing Plan, the Sustained Profit Growth Plan or any successsor or alternative plan or arrangement providing for a long-term incentive bonus, or any successor plans thereto over the three (3) complete fiscal years prior to the Effective Date of Termination, or, if shorter, over the Executive's entire period of employment. However, if the Executive's period of employment is less than one year, the average incentive compensation shall be considered zero (0); and
(d) An amount equal to the excess of (i) the maximum payment the Executive would have received under the annual incentive plan if he had continued in the employment of BOHC and the Bank through the end of the performance period following the Effective Date of Termination, and if the Bank had met its maximum performance goals as provided under the terms of the Plan and the maximum amount payable to the Executive had been paid, over (ii) the actual payout under the annual incentive plan resulting from the Executive's termination of employment; and
(e) A payout under the long-term incentive plan, in accordance with the terms of such plan; and
(f) A continuation of all welfare benefits at no direct cost to the Executive, including medical insurance, long-term disability, and group term life insurance for three (3) full years from the Effective Date of Termination or until the Executive reaches his Normal Retirement Date, whichever occurs earlier.
3.3 Reduction of Severance Benefits. In the event there are fewer than thirty-six (36) whole or partial months remaining from the Executive's Effective Date of Termination until the Executive's Normal Retirement Date, as defined under the Retirement Plan, then the amounts provided for under Sections 3.2(a), (b), and (c) above shall be reduced by a fraction, the
numerator of which shall be the number of whole or partial months remaining until the Executive's Normal Retirement Date, and the denominator of which shall be thirty-six (36).
3.4 Fringe Benefits. The Executive's participation in fringe benefits prior to the Executive's Effective Date of Termination shall be continued, or equivalent benefits shall be provided, at no cost to the Executive, for a period of three (3) years from the Executive's Effective Date of Termination (or until he or she reaches his Normal Retirement Date, whichever occurs earlier).
3.5 Relocation Benefits. Should the Executive move his residence in order to pursue other business opportunities within two (2) years of Executive's Effective Date of Termination, the Executive shall be reimbursed for any moving expenses (as defined in Section 217 (b) of the Code) incurred in that relocation (including taxes, if any, payable on the reimbursement) which are not reimbursed by another employer. Benefits provided herein shall not exceed the assistance and benefits customarily provided by BOHC to transferred employees prior to the Change in Control.
3.6 Incentive Compensation. Any deferred awards previously granted to the Executive under BOHC's incentive compensation plans and not previously paid to the Executive, shall immediately vest on the date of the Executive's Effective Date of Termination and shall be paid no later than ninety (90) calendar days following that date, and be included as compensation in the month paid.
3.8 Stock Options and SARs. Stock options ("options"),stock appreciation rights ("SARs") and restricted shares, if any, granted to the Executive by BOHC will be exercisable or payable pursuant to the terms of the applicable plans.

## Article 4. Just Cause

4.1 Just Cause. Nothing in this Agreement shall be construed to prevent BOHC or the Bank from terminating an Executive's employment for Just Cause. In such case, no Severance Benefits shall be payable to the Executive under this Agreement.

Just Cause shall mean the criminal conviction of the Executive for an act of fraud, embezzlement, theft or any other act constituting a felony.
The determination that the Executive's actions constitute Just Cause for termination shall be made by the Board, acting in good faith.

## Article 5. Form and Timing of Severance Benefits

5.1 Form and Timing of Severance Benefits. The Severance Benefits described in Sections 3.2 (a), (b), (c), (d) and (e), shall be paid in cash to the Executive in a single lump sum
as soon as practicable following the Executive's Effective Date of Termination, but in no event beyond ninety (90) calendar days from such date.
The Severance Benefits described in Section $3.2(\mathrm{f})$ and 3.5 herein shall be provided by BOHC to the Executive immediately upon the Executive's Effective Date of Termination and shall continue to be provided for three (3) full calendar years from the Executive's Effective Date of Termination or until the Executive reaches his or her Normal Retirement date, whichever occurs earlier.
5.2 Withholding of Taxes. BOHC shall withhold from any amounts payable under this Agreement all Federal, state, city, or other taxes as legally shall be required.

## Article 6. Parachute Payments

6.1 Excise Tax Cap. In the event that a Change in Control of BOHC shall occur and a determination is made by BOHC, pursuant to Sections 280 G and 4999 of the Code (and corresponding state law provisions) that a golden parachute excise tax is due, the Executive's Severance Benefits under this Plan shall be grossed up for the amount equal to and only equal to the amount necessary to pay the excise tax.
6.2 Subsequent Recalculation. In the event the Internal Revenue Service adjusts the excise tax computation of BOHC, as provided in Section 6.1 herein, such that the Executive is liable for the payment of a greater excise tax under Sections 280G and 4999 of the Code, or such that the Executive does not receive the full benefit that he or she would have received, BOHC shall reimburse the Executive for the full amount necessary to make the Executive whole (less any amounts received by the Executive that he or she would not have received had the computation initially been computed as subsequently adjusted), including the value of the excise tax and all corresponding interest and penalties due to the Internal Revenue Service.

## Article 7. Other Rights and Benefits Not Affected

7.1 Other Benefits. Neither the provisions of this Agreement nor the Severance Benefits provided for hereunder shall reduce any amounts otherwise payable, or in any way diminish the Executive's rights as an employee of BOHC, whether existing now or hereafter, under any benefit, incentive, retirement, stock option, stock bonus, stock purchase plan, or any employment agreement, or other plan or arrangement.
7.2 Employment Status. This Agreement does not constitute a contract of employment or impose on the Executive or BOHC any obligation to retain the Executive as an employee, to change the status of the Executive's employment, or to change BOHC's policies regarding termination of employment.

## Article 8. Successors

8.1 Successors. BOHC will require any successor (whether direct or indirect, by purchase, merger, consolidation, or otherwise) of all or substantially all of the business and/or assets of BOHC or of any division or subsidiary thereof to expressly assume and agree to perform this Agreement in the same manner and to the same extent that BOHC would be required to perform it if no such succession had taken place. Failure of BOHC to obtain such assumption and agreement prior to the effectiveness of any such succession shall be a breach of this Agreement and shall entitle the Executive to compensation from BOHC in the same amount and on the same terms as they would be entitled hereunder if terminated voluntarily following a Change in Control. Except for the purposes of implementing the foregoing, the date on which any succession becomes effective shall be deemed the Effective Date of Termination.

This Agreement shall inure to the benefit of and be enforceable by the Executive's personal or legal representatives, executors, administrators, successors, heirs, distributees, devisees, and legatees. If an Executive should die while any amount would still be payable hereunder had the Executive continued to live, all such amounts, unless otherwise provided herein, shall be paid in accordance with the terms of this Agreement, to the Executive's devisee, legatee, or other designee, or if there is no such designee, to the Executive's estate.
8.2 Beneficiaries. The beneficiary of the Executive under the Bank of Hawaii Corporation Money Purchase Plan shall be the beneficiary of the Executive's benefits under this Agreement, unless a beneficiary is otherwise designated by the Executive in the form of a signed writing acceptable to the Committee. An Executive may make or change such designation at any time.

## Article 9. Administration

9.1 Administration. This Agreement shall be administered by the Human Resources and Compensation Committee of the Board of Directors. The Committee is authorized to interpret this Agreement, to prescribe and rescind rules and regulations, to provide conditions and assurances deemed necessary and advisable, to protect the interests of BOHC , and to make all other determinations necessary or advisable for the Agreement's administration.

In fulfilling its administrative duties hereunder, the Committee may rely on outside counsel, independent accountants, or other consultants to render advice or assistance.
9.2 Indemnification and Exculpation. The members of the Board, its agents and officers, directors, and employees of BOHC and its affiliates shall be indemnified and held harmless by BOHC against and from any and all loss, cost, liability, or expense that may be imposed upon or reasonably incurred by them in connection with or resulting from any claim, action, suit, or proceeding to which they may be a party or in which they may be involved by reason of any action taken or failure to act under this Agreement and against and from any and all amounts paid by them in settlement (with BOHC's written approval) or paid by them in
satisfaction of a judgment in any such action, suit, or proceeding. The foregoing provision shall not be applicable to any person if the loss, cost, liability, or expense is due to such person's gross negligence or willful misconduct.

## Article 10. Legal Fees

10.1 Legal Fees and Expenses. BOHC shall pay all reasonable legal fees, costs of litigation, and other expenses incurred in good faith by the Executive as a result of BOHC's refusal to provide the Severance Benefits to which the Executive becomes entitled under this Agreement, or as a result of BOHC's contesting the validity, enforceability, or interpretation of the Agreement. Provided, however, that such payments shall not exceed the amount permitted by law and BOHC's Restated Articles of Incorporation.

IN WITNESS WHEREOF, BOHC has caused this Agreement to be executed by a resolution of the Board of Directors, as of the day and year first above written.

## Bank of Hawaii Corporation

By: /s/ Michael E. O'Neill Michael E. O'Neill
Its: Chairman \& CEO
By: _/s/ Richard C. Keene
(Executive)
ATTEST:
/s/ Neal C. Hocklander

## Executive Change-in-Control

 Severance AgreementBank of Hawaii Corporation
1

|  |  | Contents |
| :--- | :--- | :--- |
|  |  | Page |
| $\underline{\text { Article 1. }}$ | $\underline{\text { Establishment and Purpose }}$ | $\underline{3}$ |
| $\underline{\text { Article 2. }}$ | $\underline{\text { Definitions and Construction }}$ | $\underline{4}$ |
| $\underline{\text { Article 3. }}$ | $\underline{\text { Severance Benefits }}$ | $\underline{6}$ |
| $\underline{\text { Article 4. }}$ | $\underline{\text { Disqualification From Receipt of Benefits }}$ | $\underline{9}$ |
| $\underline{\text { Article 5. }}$ | $\underline{\text { Form and Timing of Severance Benefits }}$ | $\underline{9}$ |
| $\underline{\text { Article 6. }}$ | $\underline{\text { Parachute Payments }}$ | $\underline{10}$ |
| $\underline{\text { Article 7. }}$ | $\underline{\text { Other Rights and Benefits Not Affected }}$ | $\underline{11}$ |
| $\underline{\text { Article 8. }}$ | $\underline{\text { Successors }}$ | $\underline{12}$ |
| $\underline{\text { Article 9. }}$ | $\underline{\text { Administration }}$ | $\underline{12}$ |
| $\underline{\text { Article 10. }}$ | $\underline{\text { Legal Fees }}$ | $\underline{13}$ |
|  |  | $\underline{13}$ |

## Bank of Hawaii Corporation

## Executive Change-in-Control Severance Agreement

## Article 1. Establishment and Purpose

1.1 Effective Date. This Executive Change-in-Control Severance Agreement (the "Agreement) is made and entered into pursuant to Bank of Hawaii Corporation's Executive Severance Plan (the "Plan"), and is effective as of this $25^{\text {th }}$ day of June, 2004 (the "Effective Date"), by and between Bank of Hawaii Corporation ("BOHC"), a Delaware corporation, and Brian T. Stewart, an executive (the "Executive") of its subsidiary, Bank of Hawaii (the "Bank"). This Agreement shall supersede and replace any prior severance agreement entered into between the Bank and the Executive.
1.2 Term of the Agreement. The Agreement shall commence as of the Effective Date written above, and shall continue until the Board of Directors of BOHC (the "Board") determines, in good faith and in its sole discretion, that the Executive is no longer to be included in the Plan and so notifies in writing the Executive during the term of this Agreement of such determination.

Provided, however, in the event that a Change in Control of BOHC, as defined in Section 2.1 herein, occurs during the term of this Agreement, this Agreement shall remain irrevocably in effect for the greater of twenty-four (24) months from the date of such Change in Control, or until all benefits have been paid to the Executive hereunder.

Further, in the event that the Board has knowledge that a third party has taken steps reasonably calculated to effect a Change in Control of BOHC , including, but not limited to, the commencement of a tender offer for the voting stock of BOHC , or the circulation of a proxy to BOHC's shareholders, then this Agreement shall remain irrevocably in effect until the Board, in good faith, determines that such third party has fully abandoned or terminated its effort to effect a Change in Control of BOHC.
1.3 Purpose of the Agreement. The purpose of this Agreement pursuant to the Plan is to advance the interests of BOHC and the Bank by assuring that BOHC and the Bank will have the continued employment and dedication of the Executive and the availability of his advice and counsel in the event that an acquisition or Change in Control of BOHC occurs. This Agreement shall also assure the Executive of equitable treatment during the period of uncertainty that surrounds an acquisition or Change in Control, and allow the Executive to act at all times in the best interests of BOHC and its shareholders.
1.4 Contractual Right to Benefits. This Agreement establishes and vests in the Executive a contractual right to the benefits which he or she is entitled hereunder, enforceable by the Executive against BOHC. However, nothing herein shall require BOHC to segregate, earmark, or otherwise set aside any funds or other assets to provide for any payments hereunder.

This Agreement shall be considered an unfunded agreement to provide benefits to a select group of management or highly compensated employees, and is therefore intended to be a "top-hat" plan exempt from the requirements of the provisions of Parts 2 , 3 , and 4 of Title I of ERISA.

## Article 2. Definitions and Construction

2.1 Definitions. Whenever used in the Agreement, the following terms shall have the meanings set forth below and, when the meaning is intended, the initial letter of the word is capitalized.
(a) "Base Salary" means the annualized salary at the beginning of each Year, which includes all regular basic wages, before reduction for any amounts deferred on a tax-qualified or nonqualified basis, payable in cash to an Executive for services rendered during the Year. Base Salary shall exclude bonuses, incentive compensation, special fees or awards, commissions, allowances, or any other form of premium or incentive pay, or amounts designated by BOHC as payment toward or reimbursement of expenses.
(b) "Beneficial Owner" shall have the meaning ascribed to such term in Rule 13d-3 of the General Rules and Regulations under the Securities Exchange Act of 1934, as amended (the "Exchange Act").
(c) "Beneficiary" with respect to an Executive means the person or entities designated or deemed designated by an Executive pursuant to Section 8.2 herein.
(d) "Board" means the Board of Directors of BOHC.
(e) "Change in Control" of BOHC means any one or more of the following occurrences:
(i) Any Person, including a "group" as defined in Section 13(d)(3) of the Securities Exchange Act of 1934, becomes the beneficial owner of shares of BOHC having 25 percent or more of the total number of votes that may be cast for the election of Directors of BOHC; or
(ii)

As the result of, or in connection with, any cash tender or exchange offer, merger or other business combination, sale of assets or contested election, or any combination of the foregoing transactions, the person who were Directors of BOHC before the transaction shall cease to constitute a majority of the Board ofDirectors of BOHC or any successor to BOHC.
(f) "Code" means the Internal Revenue Code of 1986, as amended.
(g)
"BOHC" means Bank of Hawaii Corporation, a Delaware corporation, or any successor thereto that adopts the Agreement, as provided in Section 8.1 herein.
(h) "Committee" means the Human Resources and Compensation Committee of the Board of Directors of BOHC or any other committee appointed by the Board to administer this Agreement.
(i) "Disability" means a physical or mental condition which renders an Executive unable to discharge his normal work responsibility with BOHC or the Bank and which, in the opinion of a licensed physician selected by the Executive, subject to reasonable approval by the Committee based upon sufficient medical evidence, can be reasonably expected to continue for a period of at least one full calendar year. If an Executive fails to select a physician with ten (10) business days of a written request made by BOHC, then BOHC may select a physician for purposes of this paragraph.
(j) "Effective Date" means the date the Agreement is approved by the Board, or such other date as the Board shall designate in its resolution approving the Agreement, and as provided in Section 1.1 herein.
(k) "Effective Date of Termination" means the date on which a Qualifying Termination occurs.
(I) "ERISA" means the Employee Retirement Income Security Act of 1974, as amended from time to time, or any successor act thereto.
(m) "Expiration Date" means the date the Agreement expires, as provided in Section 1.2 herein.
(n) "Just Cause" shall mean the basis for a termination of an Executive's employment by the Bank for which no Severance Benefits are payable hereunder, as provided in Article 4 herein.
(o) "Normal Retirement Date" shall mean the date on which the Executive attains age 65 .
(p) "Person" shall have the meaning ascribed to such terms in Section 3(a)(9) of the Exchange Act and used in Sections 13(d) and 14(d) thereof, including a "group" as defined in Section 13(d).
(q) "Plan" means the Bank of Hawaii Corporation Key Executive Severance Plan, adopted April 27, 1983.
(r) "Qualifying Termination"shall mean a termination of the Executive's employment by the Bank as described in Section 3.2 herein.
(s) "Severance Benefit" means the payment of severance compensation as provided in Article 3 herein.
(t) "Year" means the consecutive 12-month period beginning each January 1 and ending December 31.
2.2 Gender and Number. Except where otherwise indicated by the context, any masculine term used herein also shall include the feminine, the plural shall include the singular, and the singular shall include the plural.
2.3 Severability. In the event any provision of the Agreement shall be held illegal or invalid for any reason, the illegality or invalidity shall not affect the remaining parts of the Agreement, and the Agreement shall be construed and enforced as if the illegal or invalid provision had not been included.
2.4 Modification. No express provisions of this Agreement may be modified, waived, or discharged unless such modification, waiver, or discharge is agreed to by the Executive in writing and approved by the Human Resources and Compensation Committee of the Board of Directors.
2.5 Applicable Law. To the extent not preempted by the laws of the United States, the laws of the State of Hawaii shall be the controlling law in all matters relating to the Agreement without regard to the conflicts of law principles in such laws.

## Article 3. Severance Benefits

3.1 Right to Severance Benefits. The Executive shall be entitled to receive from BOHC Severance Benefits as described in Section 3.4 herein, if there has been a Change in Control of BOHC, as defined in Section 2.1(e) herein, and if, within twenty-four (24) months thereafter, the Executive's employment with the Bank shall end for any reason specified in Section 3.2 herein as being a Qualifying Termination. An Executive shall not be entitled to receive Severance Benefits if the Executive's employment with the Bank ends due to an involuntary termination by the Bank for Just Cause, as provided under Article 4 herein, or if the

Executive's employment terminates due to death, Disability, or voluntary employment termination on or after Normal Retirement Date.
3.2 Qualifying Termination. The occurrence of any one or more of the following events within twenty-four (24) calendar months after a Change in Control of BOHC shall trigger the payment of Severance Benefits to the Executive, as provided under Section 3.4 herein:
(a) The Bank's involuntary termination of the Executive's employment without Just Cause;
(b) The Executive's voluntary employment termination for Good Reason, as defined by Section 3.3 herein;
(c) A successor company fails or refuses to assume BOHC's obligations under this Agreement in their entirety, as required by Article 8 herein; or
(d) BOHC, or any successor company, commits a material breach of any of the provisions of this Agreement.
3.3 Definition of Good Reason. "Good Reason" means, without the Executive's express written consent, the occurrence after a Change in Control of BOHC of any one or more of the following:
(a) The assignment of the Executive to duties materially inconsistent with the Executive's authorities, duties, responsibilities, and status (including offices, titles, and reporting requirements) as an executive and/or officer of BOHC or the Bank, or a material reduction of the Executive's authorities, duties, or responsibilities from those in effect as of ninety (90) days prior to the Change in Control, other than an act that is remedied by BOHC or the Bank promptly after receipt of notice thereof given by the Executive;
(b) The Bank requiring the Executive to be based at a location in excess of seventy-five (75) miles from the location of the Executive's principal job location or office immediately prior to the Change in Control; except for required travel on Bank business to an extent substantially consistent with the Executive's then present business travel obligations;
(c) A reduction by the Bank of the Executive's annual rate of Base Salary in effect as of ninety (90) days prior to the Change in Control;
(d) The failure of BOHC or the Bank to continue in effect any of BOHC's or the Bank's annual and long-term incentive compensation plans, or employee benefit or retirement plans, policies, practices, or other compensation arrangements in which the Executive participates as in
effect prior to the Change in Control, unless such failure to continue the plan, policy, practice, or arrangement pertains to all plan participants generally; or the failure by BOHC or the Bank to continue the Executive's participation therein on substantially the same basis, both in terms of the amount of benefits provided and the level of the Executive's participation relative to other participants and commensurate with the Executive's responsibility and duties; and
(e) The failure of BOHC or the Bank to obtain a satisfactory agreement from any successor to BOHC to assume and agree to perform BOHC's obligations under this Agreement, as contemplated in Article 8 herein.
3.4 Description of Severance Benefits. In the event that an Executive becomes entitled to receive Severance Benefits, as provided in Section 3.1 herein, BOHC shall pay to the Executive and provide him with the following:
(a) An amount equal to two (2) times the Executive's annual rate of Base Salary in effect upon the Effective Date of Termination; and
(b) An amount equal to two (2) times the Executive's target bonus under the annual incentive plan (which, for purposes of this Agreement, means the One-Year Incentive Plan, or Key Contributor Incentive Plan, or any successor or alternative plan or arrangement providing for an annual incentive bonus) for the fiscal year prior to the Effective Date of Termination. If the Executive's period of employment is less than one year, the bonus shall be considered zero (0) however, the "Completion Bonus" stipulated in the offer of employment letter will be paid, and
(c) A payout under the annual incentive plan, in accordance with the terms of such plan; and
(d) A payout under the long-term incentive plan, in accordance with the terms of such plan; and
(e) A continuation of all welfare benefits at normal employee cost including medical insurance, long-term disability, and group term life insurance for two (2) full years from the Effective Date of Termination or until the Executive reaches his Normal Retirement Date, whichever occurs earlier. However, these benefits will be discontinued prior to the end of the two (2) years in the event the Executive receives substantially similar benefits from a subsequent employer, as determined by the Human Resources and Compensation Committee.

Reduction of Severance Benefits. In the event there are fewer than twenty-four (24) whole or partial months remaining from the Executive's Effective Date of Termination until the Executive's Normal Retirement Date, then the amounts provided for under Sections 3.4(a),
(b), (c), and (d) above shall be reduced by a fraction, the numerator of which shall be the number of whole or partial months remaining until the Executive's Normal Retirement Date, and the denominator of which shall be twenty-four (24).
3.6 Outplacement Services. In the event that the Executive becomes entitled to receive Severance Benefits as provided in Section 3.1 herein, the Executive shall be entitled, at the expense of BOHC , to receive standard outplacement services from a nationally recognized outplacement firm as selected by the Executive, for a period of up to twenty-four (24) months from the Effective Date of Termination. However, such services shall not exceed a maximum annual benefit of ten percent ( $10 \%$ ) of the Executive's annual rate of Base Salary as of the Effective Date of Termination.
3.7 Incentive Compensation. In the event that the Executive becomes entitled to receive Severance Benefits as provided in Section 3.1 herein, any deferred awards previously granted to the Executive under the annual incentive plan and long-term incentive plan, and not previously paid to the Executive, shall immediately vest on the date of the Executive's Effective Date of Termination and shall be paid no later than ninety (90) calendar days following that date, and be included as compensation in the month paid.
3.8 Stock Options and SARs. Stock options ("options"), stock appreciation rights ("SARs") and restricted shares, if any, granted to the Executive by BOHC will be exercisable or payable pursuant to the terms of the applicable plans.

## Article 4. Disqualification From Receipt of Benefits

No Severance Benefits shall be payable to the Executive under this Agreement in the event the Executive is terminated by the Bank for Just Cause.

For this purpose, Just Cause shall mean willful, malicious conduct by the Executive which is detrimental to the best interests of BOHC including theft, embezzlement, the conviction of a criminal act, disclosure of trade secrets, a gross dereliction of duty, or other grave misconduct on the part of the Executive which is substantially injurious to BOHC or the Bank. Just Cause also shall include the failure of the Executive to perform any and all covenants under this Agreement.

## Article 5. Form and Timing of Severance Benefits

5.1 Form and Timing of Severance Benefits. The Severance Benefits described in Sections 3.4(a), (b), (c) and (d) herein, shall be paid in cash to the Executive in a single lump sum as soon as practicable following the Executive's Effective Date of Termination, but in no event beyond ninety (90) calendar days from such date.

The Severance Benefits described in Section 3.4(e) herein shall be provided by BOHC to the Executive immediately upon the Executive's Effective Date of Termination and shall continue to be provided for two (2) full calendar years from the Executive's Effective Date of Termination or until the Executive reaches his Normal Retirement date, whichever occurs earlier. However, the Severance Benefits described in Section 3.4(e) herein shall be discontinued prior to the end of the two (2) year period immediately upon the Executive receiving substantially similar benefits from a subsequent employer, as determined by the Committee.
5.2 Withholding of Taxes. BOHC shall withhold from any amounts payable under this Agreement all Federal, state, city, or other taxes as legally shall be required.

## Article 6. Parachute Payments

6.1 Determination of Alternative Severance Benefit Limit. Notwithstanding any other provision of this Agreement, if any portion of the Severance Benefits or any other payment under this Agreement, or under any other agreement with, or plan of BOHC (in the aggregate "Total Payments") would constitute an "excess parachute payment", then the payments to be made to the Executive under this Agreement shall be reduced such that the value of the aggregate Total Payments that the Executive is entitled to receive shall be one dollar (\$1) less than the maximum amount which the Executive may receive without becoming subject to the tax imposed by Section 4999 of the Code, or which BOHC may pay without loss of deduction under Section 280G(a) of the Code. However, such reduction in Severance Benefits shall apply if, and only if, the resulting Severance Benefits with such reduction is greater in value to the Executive than the value of the Severance Benefits without a reduction, net of any tax imposed on the Executive pursuant to Section 4999 of the Code.

For purposes of this Agreement, the terms "excess parachute payment" and "parachute payments" shall have the meanings assigned to such terms in Section 280G of the Code, and such "parachute payments" shall be valued as provided therein.
6.2 Procedure for Establishing Alternative Limitation. Within fifteen (15) calendar days following delivery of the notice of Qualifying Termination or notice by BOHC to the Executive of its belief that there is a payment or benefit due the Executive which will result in an "excess parachute payment" as defined in Section 280G of the Code, the Executive and BOHC, at BOHC's expense, shall obtain the opinion of BOHC's principal outside law firm, accounting firm, and/or compensation and benefits consulting firm, which sets forth: (i) the amount of the Executive's "annualized includible compensation for the base period" [as defined in Code Section $280 G(d)(1)$ ]; (ii) the present value of the Total Payments; and (iii) the amount and present value of any "excess parachute payment".

In the event that such opinion determines that there would be an "excess parachute payment", such that a reduction in the Severance Benefits would result in a greater net benefit to the Executive (as provided in Section 6.1 herein), then the Severance Benefits hereunder or any other payment determined under the opinion to be includible in Total Payments shall be reduced
or eliminated so that, on the basis of calculations set forth in such opinion, there will be no "excess parachute payment".
The reduction or elimination of specific payments shall apply to such type and amount of specific payments as may be designated by the Executive in writing delivered to BOHC within ten (10) calendar days of receipt of the opinion, or, if the Executive fails to so notify BOHC, as may be reasonably determined by BOHC .

The provisions of this Section 6.2, including the calculations, notices, and opinion provided for herein, shall be based upon the conclusive presumption that the following amounts are reasonable: (i) the compensation and benefits provided for in Article 3 herein; and (ii) any other compensation earned prior to the Effective Date of Termination by the Executive pursuant to BOHC's compensation programs (if such payments would have been made in the future in any event, even though the timing of such payment is triggered by the Change in Control).
6.3 Subsequent Imposition of Excise Tax. If, notwithstanding compliance with the provisions of Sections 6.1 and 6.2 herein, it is ultimately determined by a court or pursuant to a final determination by the Internal Revenue Service that any portion of the Total Payments is considered to be a "parachute payment", subject to excise tax under Section 4999 of the Code, which was not contemplated to be a "parachute payment" at the time of payment (so as to accurately determine whether a limitation should have been applied to the Total Payments to maximize the net benefit to the Executive, as provided in Sections 6.1 and 6.2 herein), the Executive shall be entitled to receive a lump-sum cash payment sufficient to place the Executive in the same net after-tax position, computed by using the "Special Tax Rate" as such term is defined below, that the Executive would have been in had such payment not been subject to such excise tax, and had the Executive not incurred any interest charges or penalties with respect to the imposition of such excise tax. For purposes of this Agreement, the "Special Tax Rate" shall be the highest effective Federal and state marginal tax rates applicable to the Executive in the year in which the payment contemplated under the Section 6.3 is made.

## Article 7. Other Rights and Benefits Not Affected

7.1 Other Benefits. Neither the provisions of this Agreement nor the Severance Benefits provided for hereunder shall reduce any amounts otherwise payable, or in any way diminish the Executive's rights as an employee of BOHC, whether existing now or hereafter, under any benefit, incentive, retirement, stock option, stock bonus, stock purchase plan, or any employment agreement, or other plan or arrangement.
7.2 Employment Status. This Agreement does not constitute a contract of employment or impose on the Bank or BOHC any obligation to retain the Executive as an employee, to change the status of the Executive's employment, or to change BOHC's policies regarding termination of employment. The Executive serves as an employee of the Bank and this Agreement shall not create an employment relationship between BOHC and the Executive.

## Article 8.

Successors
8.1 Successors. BOHC will require any successor (whether direct or indirect, by purchase, merger, consolidation, or otherwise) of all or substantially all of the business and/or assets of BOHC or of any division or subsidiary thereof to expressly assume and agree to perform this Agreement in the same manner and to the same extent that BOHC would be required to perform it if no such succession had taken place. Failure of BOHC to obtain such assumption and agreement prior to the effectiveness of any such succession shall be a breach of this Agreement and shall entitle the Executive to compensation from BOHC in the same amount and on the same terms as they would be entitled hereunder if terminated voluntarily following a Change in Control. Except for the purposes of implementing the foregoing, the date on which any succession becomes effective shall be deemed the Effective Date of Termination.

This Agreement shall inure to the benefit of and be enforceable by the Executive's personal or legal representatives, executors, administrators, successors, heirs, distributees, devisees, and legatees. If an Executive should die while any amount would still be payable to him hereunder had he continued to live, all such amounts, unless otherwise provided herein, shall be paid in accordance with the terms of this Agreement, to the Executive's devisee, legatee, or other designee, or if there is no such designee, to the Executive's estate.
8.2 Beneficiaries. The beneficiary of the Executive's Severance Benefits under this Agreement shall be designated by the Executive in the form of a signed writing acceptable to the Committee. An Executive may make or change such designation at any time.

## Article 9. Administration

9.1 Administration. This Agreement shall be administered by the Human Resources and Compensation Committee of the Board of Directors. The Committee is authorized to interpret this Agreement, to prescribe and rescind rules and regulations, to provide conditions and assurances deemed necessary and advisable, to protect the interests of BOHC, and to make all other determinations necessary or advisable for the Agreement's administration.

In fulfilling its administrative duties hereunder, the Committee may rely on outside counsel, independent accountants, or other consultants to render advice or assistance.
9.2 Indemnification and Exculpation. The members of the Board, its agents and officers, directors, and employees of BOHC and its affiliates shall be indemnified and held harmless by BOHC against and from any and all loss, cost, liability, or expense that may be imposed upon or reasonably incurred by them in connection with or resulting from any claim, action, suit, or proceeding to which they may be a party or in which they may be involved by reason of any action taken or failure to act under this Agreement and against and from any and all amounts paid by them in settlement (with BOHC's written approval) or paid by them in
satisfaction of a judgment in any such action, suit, or proceeding. The foregoing provision shall not be applicable to any person if the loss, cost, liability, or expense is due to such person's gross negligence or willful misconduct.

## Article 10. Legal Fees

BOHC shall pay all reasonable legal fees, costs of litigation, and other expenses incurred in good faith by the Executive as a result of BOHC's refusal to provide the Severance Benefits to which the Executive becomes entitled under this Agreement, or as a result of BOHC's contesting the validity, enforceability, or interpretation of the Agreement. Provided, however, that such payments shall not exceed the amount permitted by law and BOHC's Restated Articles of Incorporation.

IN WITNESS WHEREOF, BOHC has caused this Agreement to be executed by a resolution of the Board of Directors, as of the day and year first above written.
Bank of Hawaii Corporation

By: _/s/ Michael E. O'Neill
Michael E. O'Neill
Its: Chairman \& CEO
By: /s/ Brian T. Stewart
(Executive)
ATTEST:
/s/ Neal C. Hocklander

## Bank of Hawaii Corporation and Subsidiaries <br> Statement Regarding Computation of Ratios

| (dollars in thousands) | Nine Months Ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | September 30, 2004 |  | September 30, 2003 |  |
|  |  |  |  |  |
| Earnings: |  |  |  |  |
| 1. Income Before Income Taxes | \$ | 198,566 | \$ | 147,402 |
| 2. Plus: Fixed Charges Including Interest on Deposits |  | 49,619 |  | 63,038 |
| 3. Earnings Including Fixed Charges |  | 248,185 |  | 210,440 |
| 4. Less: Interest on Deposits |  | 26,750 |  | 38,040 |
| 5. Earnings Excluding Interest on Deposits | \$ | 221,435 | \$ | 172,400 |
|  |  |  |  |  |
| Fixed Charges: |  |  |  |  |
| 6. Fixed Charges Including Interest on Deposits | \$ | 49,619 | \$ | 63,038 |
| 7. Less: Interest on Deposits |  | 26,750 |  | 38,040 |
| 8. Fixed Charges Excluding Interest on Deposits | \$ | 22,869 | \$ | 24,998 |
|  |  |  |  |  |
| Ratio of Earnings to Fixed Charges: |  |  |  |  |
| Including Interest on Deposits (Line 3 divided by Line 6) |  | 5.0x |  | 3.3 x |
| Excluding Interest on Deposits (Line 5 divided by Line 8) |  | 9.7 x |  | 6.9 x |

## BANK OF HAWAII CORPORATION AND SUBSIDIARIES <br> Rule 13a-14(a) Certifications

I, Allan R. Landon, certify that:

1. I have reviewed this quarterly report on Form 10-Q of Bank of Hawaii Corporation;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) for the registrant and have:
a) designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
b) evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
c) disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of registrant's board of directors:
a) all significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
b) any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: October 27, 2004
/s/ Allan R. Landon
Allan R. Landon
Chairman, Chief Executive Officer and President

## BANK OF HAWAII CORPORATION AND SUBSIDIARIES <br> Rule 13a-14(a) Certifications

I, Richard C. Keene, certify that:

1. I have reviewed this quarterly report on Form 10-Q of Bank of Hawaii Corporation;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) for the registrant and have:
a) designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
b) evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
c) disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of registrant's board of directors:
a) all significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
b) any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: October 27, 2004
/s/ Richard C. Keene
Richard C. Keene
Chief Financial Officer

## BANK OF HAWAII CORPORATION AND SUBSIDIARIES

## Section 1350 Certification

We hereby certify pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, that the Form 10-Q of Bank of Hawaii Corporation (the "Issuer") for the quarterly period ended September 30, 2004 (the "Periodic Report"):

- fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
- the information contained in the Periodic Report fairly presents, in all material respects, the financial condition and results of operations of the Issuer.

Date: October 27, 2004
/s/ Allan R. Landon

## Allan R. Landon

Chairman, Chief Executive Officer and President
/s/ Richard C. Keene
Richard C. Keene
Chief Financial Officer
The foregoing certification is being furnished solely pursuant to 18 U.S.C. Section 1350 and is not being filed as part of the Periodic Report or as a separate disclosure document.


[^0]:    ${ }^{1}$ The efficiency ratio is defined as non-interest expense divided by total revenue (net interest income and non-interest income).

[^1]:    1
    The changes for each category of interest income and expense are divided between the portion of changes attributable to the variance in volume or rate for that category.

[^2]:    ${ }^{1}$ Certain 2003 information has been reclassified to conform to 2004 presentation.

[^3]:    ${ }^{1}$ Certain 2003 information has been reclassified to conform to 2004 presentation.

[^4]:    ${ }^{1}$ Certain 2003 information has been reclassified to conform to 2004 presentation.

