## Bank of Hawaii

## Corporation

## Bank of Hawaii Corporation First Quarter 2004 Financial Results

April 26, 2004
HONOLULU--(BUSINESS WIRE)--April 26, 2004--Bank of Hawaii Corporation (NYSE:BOH)

- Diluted Earnings Per Share Increases to $\$ 0.69$, Up Over 46 Percent
- Net Income of \$39.8 Million for the Quarter, Up Over 33 Percent
- \$50 Million Additional Share Repurchase Program Announced
- Board of Directors Declares Dividend of \$0.30 Per Share

Bank of Hawaii Corporation (NYSE:BOH) today reported diluted earnings per share of $\$ 0.69$ for the first quarter of 2004, up $\$ 0.03$ or 4.5 percent from diluted earnings per share of $\$ 0.66$ in the fourth quarter of 2003 and up $\$ 0.22$ or 46.8 percent from $\$ 0.47$ in the comparable quarter last year. Net income for the first quarter of 2004 was $\$ 39.8$ million, up $\$ 1.1$ million or 2.9 percent from net income of $\$ 38.7$ million in the previous quarter and up $\$ 10.0$ million or 33.5 percent from $\$ 29.8$ million reported in the same quarter last year.

The return on average assets for the first quarter of 2004 was 1.65 percent, essentially flat with 1.66 percent in the fourth quarter of 2003 and up from 1.31 percent in the first quarter of 2003. The return on average equity was 19.98 percent for the first quarter of 2004 , up from 18.59 percent in the previous quarter and a significant improvement from 12.42 percent in the same quarter last year.

The efficiency ratio was 57.3 percent for the first quarter of 2004, down from 58.4 percent in the fourth quarter of 2003. Excluding systems replacement costs, the efficiency ratio was 61.0 percent in the first quarter of 2003.
"I am very pleased with the first quarter results for 2004," said Michael E. O'Neill, Chairman and CEO. "By all measures we have performed extremely well; our returns have improved, our operating leverage was positive, asset quality remains solid, customer and employee confidences have reached new highs, and the Hawaii economy continues to reflect strength. Bank of Hawaii is well positioned to build on the tremendous momentum the Company has generated."

Financial Highlights
Net interest income for the first quarter of 2004 was $\$ 96.1$ million on a taxable equivalent basis, up $\$ 2.7$ million from net interest income of $\$ 93.4$ million in the fourth quarter of 2003, primarily due to increased earning assets. Net interest income was up $\$ 5.1$ million from $\$ 91.0$ million in the first quarter of 2003 and was largely the result of lower interest rates paid on deposits and a reduction in long-term debt. An analysis of the change in net interest income is included in Table 6.

The net interest margin was 4.30 percent for the first quarter of 2004, down 5 basis points from the net interest margin of 4.35 in the previous quarter and up 1 basis point from 4.29 the same quarter last year. The decrease in the net interest margin compared to the previous quarter was largely due to a 5 basis point decrease in the average yield on the loan portfolio.

Credit quality continued to improve during the quarter. The Company did not recognize a provision for loan and lease losses during the first quarter of 2004 and has not recorded a provision for the last seven quarters. The allowance for loan and lease losses was reduced $\$ 1.9$ million from December 31,2003 , which equaled the amount of net charge-offs during the quarter.

Non-interest income was $\$ 48.8$ million for the quarter compared to non-interest income of $\$ 49.4$ million in the fourth quarter of 2003 and $\$ 44.8$ million in the first quarter of 2003. The decrease from the previous quarter was largely due to a reduction in mortgage banking income that offset growth in trust and asset management fees and service charges on deposits.

Non-interest expense for the first quarter of 2004 was $\$ 83.0$ million, down $\$ 0.4$ from $\$ 83.4$ million in the previous quarter and down $\$ 7.2$ million or 8.0 percent from $\$ 90.2$ million in the same quarter last year. Non-interest expense in the first quarter of 2003 included $\$ 7.4$ million in systems replacement costs. Excluding these items, non-interest expenses were essentially unchanged from the same quarter last year.

The Company's business segments are defined as Retail Banking, Commercial Banking, Investment Services Group, and Treasury and Other Corporate. Results are determined based on the Company's internal financial management reporting process and organizational structure. Business segment performance details are summarized in Table 11.

Bank of Hawaii Corporation's strong credit quality continued during the first quarter of 2004. Non-performing assets were $\$ 27.9$ million at the end of the quarter, a decrease of $\$ 3.9$ million, or 12.2 percent, from non-performing assets of $\$ 31.7$ million at the end of the fourth quarter of 2003.
Non-performing assets declined $\$ 16.4$ million, or 37.0 percent, compared to non-performing assets of $\$ 44.2$ million in the same period last year. At March 31, 2004 the ratio of non-performing assets to total loans and foreclosed real estate was 0.49 percent, down from 0.55 percent at December 31, 2003 and down from 0.79 percent at March 31, 2003.

Non-accrual loans were $\$ 23.5$ million at March 31, 2004, a reduction of $\$ 3.9$ million, or 14.3 percent, from $\$ 27.3$ million at December 31, 2003 and down $\$ 11.7$ million, or 33.2 percent, from $\$ 35.1$ million at March 31, 2003. Non-accrual loans as a percentage of total loans were 0.41 percent at March 31, 2004 down from 0.48 percent at the end of the previous quarter and down from 0.63 percent at the end of the comparable quarter last year.

Net charge-offs for the first quarter of 2004 were $\$ 1.9$ million, or 0.13 percent (annualized) of total average loans. Charge-offs during the quarter of $\$ 6.1$ million were partially offset by recoveries of $\$ 4.2$ million. Net charge-offs in the fourth quarter of 2003 were $\$ 3.6$ million, or 0.26 percent (annualized) of total average loans. Net charge-offs during the first quarter of 2003 were $\$ 2.8$ million, or 0.21 percent (annualized) of total average loans.
The allowance for loan and lease losses was $\$ 127.2$ million at March 31, 2004. The ratio of the allowance for loan and lease losses to total loans was 2.23 percent at March 31, 2004 compared with 2.24 percent at December 31, 2003 and 2.52 percent at the end of the same quarter last year.

Concentrations of credit exposure to selected components of the portfolio are summarized in Table 8.

## Other Financial Highlights

Total assets increased to $\$ 10.0$ billion at the end of March 31, 2004, compared to total assets of $\$ 9.5$ billion at the end of December 31, 2003 and $\$ 9.4$ billion at the end of March 31, 2003. The increase in total assets is primarily related to a higher level of funding resulting from securities repurchase agreements by public entities and continued deposit growth.

Total deposits at March 31, 2004 were $\$ 7.4$ billion, up from total deposits of $\$ 7.3$ billion at December 31, 2003 and up from total deposits of $\$ 7.0$ billion at March 31, 2003. The increase in deposits is due to continued strong growth in demand and savings deposits.

During the first quarter of 2004, Bank of Hawaii Corporation repurchased 1.3 million shares of common stock at a total cost of $\$ 57.8$ million under the share repurchase program. The average cost per share was $\$ 44.77$ during the quarter. From the beginning of the share repurchase program in July 2001 through March 31, 2004, the Company had repurchased a total of 31.1 million shares and returned a total of $\$ 912.9$ million to the shareholders at an average cost of $\$ 29.34$ per share. The Company's Board of Directors has authorized an additional program to repurchase up to $\$ 50$ million of common stock. This new authorization, combined with the Company's previously announced authorizations of $\$ 1.0$ billion, brings the total repurchase authority to $\$ 1,050$ million. Through April 23,2004 , the Company repurchased an additional 1.0 million shares of common stock at an average cost of $\$ 43.92$ per share. Remaining buyback authority was $\$ 93.9$ million at April 23, 2004.

The Company's capital and liquidity remain strong. At March 31, 2004 the Tier 1 leverage ratio was 7.88 percent compared to 8.43 percent at December 31, 2003 and 10.03 percent at March 31, 2003.

The Company's Board of Directors has declared a quarterly cash dividend of $\$ 0.30$ per share on the Company's outstanding shares. The dividend will be payable on June 14, 2004 to shareholders of record at the close of business on May 24, 2004.

## Economic Outlook

First quarter 2004 visitor growth increased 6.0 percent, including a 9.0 percent gain in domestic travelers. The strong yen is expected to further help the tourism-dependent sectors of the Hawaii economy.

Hawaii's real growth is most recently forecast at 3.5 percent for 2004 after adjusting for increasing inflation due to higher housing costs. Hawaii construction should remain strong in 2004, based on 20.0 percent growth in the 2003 value of residential building permits, and a doubling in nonresidential building permits, combined with military housing construction. Record high home prices continued rising during first quarter 2004 along with statewide home sales volumes. Interest rate sensitivity is expected to be modest and strong fundamentals support the local housing valuation trends.

Tight labor market conditions in Hawaii persisted during the first quarter of 2004. Statewide unemployment declined from 4.4 percent in the fourth quarter of 2003 to 3.9 percent in the first quarter of 2004. Overall, Hawaii job growth continued at around 2.0 percent through the first quarter, with the construction sector leading (up 7.0 percent) and the information sector lagging (down 9.0 percent). External pressures that could constrain the economic growth in Hawaii include higher petroleum prices and a rising interest rate environment.

## Earnings Outlook

Bank of Hawaii Corporation's previously published earnings guidance of approximately $\$ 157$ million in net income for the full year of 2004 remains unchanged. Based on current conditions, the Company does not expect to record a provision for loan and lease losses in 2004. However, the actual amount of the provision for loan and lease losses depends on determinations of credit risk that are made near the end of each quarter. Earnings per share and return on equity projections continue to be dependent upon the terms and timing of share repurchases.

## Conference Call Information

The Company will review its first quarter 2004 financial results today at 8:00 a.m. Hawaii Time (2:00 p.m. Eastern Time). The presentation will be accessible via teleconference and via the Investor Relations link of Bank of Hawaii Corporation's web site, www.boh.com. The conference call number is 800-299-7635 in the United States or 617-786-2901 for international callers. No confirmation code is required to access the call. A replay will be available for one week beginning at 10:00 a.m. Hawaii Time ( $4: 00$ p.m. Eastern Time) on Monday, April 26, 2004 by calling 888-286-8010 in the United States or 617-801-6888 for international callers and entering the number 65319657 when prompted. A replay of the presentation will also be available via the Investor Relations link of the Company's web site.

Bank of Hawaii Corporation is a regional financial services company serving businesses, consumers and governments in Hawaii, American Samoa
and the West Pacific. The Company's principal subsidiary, Bank of Hawaii, was founded in 1897 and is the largest independent financial institution in Hawaii. For more information about Bank of Hawaii Corporation, see the Company's web site, www.boh.com.

This news release contains forward-looking statements concerning, among other things, the economic environment in our service area, the expected level of loan loss provisioning, the effect of our new three-year plan, and anticipated dividends, revenues and expenses during 2004 and beyond. We believe the assumptions underlying our forward-looking statements are reasonable. However, any of the assumptions could prove to be inaccurate and actual results may differ materially from those projected for a variety of reasons, including, but not limited to: 1) unanticipated changes in business and economic conditions, the competitive environment, fiscal and monetary policies, or legislation in Hawaii and the other markets we serve; 2) changes in our credit quality or risk profile which may increase or decrease the required level of allowance for loan and lease losses; 3) changes in market interest rates that may affect our credit markets and ability to maintain our net interest margin; 4) changes to the amount and timing of our proposed equity repurchases; 5) inability to achieve expected benefits of our business process changes due to adverse changes in implementation processes or costs, operational savings, or timing; 6) real or threatened acts of war or terrorist activity affecting business conditions; and 7) adverse weather and other natural conditions impacting our and our customers' operations. We do not undertake any obligation to update forward-looking statements to reflect later events or circumstances.

| Highlights (Unaudited) | Table 1 |  |
| :---: | :---: | :---: |
| (dollars in thousands except per share amoun | Three Months Ended March 31, |  |
| Earnings Highlights and Performance Ratios | 2004 | 2003 |
| Net Income | \$39,799 | \$29,801 |
| Basic Earnings Per Share | 0.73 | 0.49 |
| Diluted Earnings Per Share | 0.69 | 0.47 |
| Cash Dividends | 16,418 | 11,562 |
| Net Income to Average Total Assets (ROA) | 1.65\% | 1.31\% |
| Net Income to Average Shareholders' Equity (ROE) | 19.98\% | 12.42\% |
| Net Interest Margin | 4.30\% | 4.29\% |
| Efficiency Ratio(1) | 57.31\% | 66.44\% |
| Efficiency Ratio excluding System Replacement Costs | 57.31\% | 60.98\% |
| Statement of Condition Highlights and Performance Ratios | $2004 \begin{gathered} \text { March } 31, \\ 2003 \end{gathered}$ |  |
| Total Assets | \$10,013,442 \$9,410,210 |  |
| Net Loans | 5,587,811 5,425,343 |  |
| Total Deposits | 7,363,922 6,987,331 |  |
| Total Shareholders' Equity | 785,768 952,007 |  |
| Book Value Per Common Share | \$14.49 | \$15.76 |
| Allowance / Loans and Leases |  |  |
| Average Equity / Average Assets | 8.28\% | 10.53\% |
| Employees (FTE) | 2,703 2,891 |  |
| Branches and offices | 89 | 91 |
| Market Price Per Share of Common Stock for the Quarter Ended: |  |  |
| Closing | \$46.33 | \$30.80 |
| High | \$47.45 | \$31.50 |
| Low | \$41.75 | \$29.25 |

Bank of Hawaii Corporation and Subsidiaries Consolidated Statements of Income (Unaudited)

Table 2

| (dollars in thousands except per share amounts) | 2004 | 2003 |
| :---: | :---: | :---: |
| Interest Income |  |  |
| Interest and Fees on Loans and Leases | \$81,428 | \$85,773 |
| Income on Investment Securities - Held to Maturity | 6,976 | 2,283 |
| Income on Investment Securities - Available for Sale | 20,846 | 22,463 |
| Deposits | 1,231 | 1,307 |
| Funds Sold | 417 | 764 |
| Other | 858 | 1,189 |
| Total Interest Income | 111,756 | 113,779 |
| Interest Expense |  |  |
| Deposits | 9,200 | 14,447 |
| Security Repurchase Agreements | 1,926 | 2,242 |
| Funds Purchased | 231 | 205 |
| Short-Term Borrowings | 15 | 24 |
| Long-Term Debt | 4,353 | 5,861 |
| Total Interest Expense | 15,725 | 22,779 |
| Net Interest Income | 96,031 | 91,000 |
| Provision for Loan and Lease Losses | - | - |
| Net Interest Income After Provision for Loan and |  |  |
| Non-Interest Income |  |  |
| Trust and Asset Management | 13,864 | 13,181 |
| Mortgage Banking | 1,977 | 283 |
| Service Charges on Deposit Accounts | 9,950 | 8,950 |
| Fees, Exchange, and Other Service Charges | 13,239 | 12,989 |
| Investment Securities Gains | - | 583 |
| Insurance | 3,643 | 3,080 |
| Other | 6,169 | 5,687 |
| Total Non-Interest Income | 48,842 | 44,753 |
| Non-Interest Expense |  |  |
| Salaries and Benefits | 46,001 | 46,429 |
| Net Occupancy Expense | 9,386 | 9,613 |
| Net Equipment Expense | 5,964 | 9,748 |
| Information Technology Systems Replacement Project | - | 7,417 |
| Other | 21,671 | 16,993 |
| Total Non-Interest Expense | 83,022 | 90,200 |
| Income Before Income Taxes | 61,851 | 45,553 |
| Provision for Income Taxes | 22,052 | 15,752 |
| Net Income | \$39,799 | \$29,801 |
| Basic Earnings Per Share | \$0.73 | \$0.49 |
| Diluted Earnings Per Share | \$0.69 | \$0.47 |
| Dividends Declared Per Share | \$0.30 | \$0.19 |
| Basic Weighted Average Shares | 54,286,648 | 61,294,460 |
| Diluted Weighted Average Shares | 57,746,520 | 63,535,609 |

Bank of Hawaii Corporation and Subsidiaries
Consolidated Statements of Condition (Unaudited)
Table 3

|  |  |  |
| :--- | ---: | ---: |
| (dollars in thousands) | March 31, | March 31, |
| 2004 | 2003 |  |


| Assets |  |  |
| :---: | :---: | :---: |
| Interest-Bearing Deposits | \$479,882 | \$157,067 |
| Investment Securities - Held to Maturity <br> (Market Value of $\$ 719,308$ and $\$ 180,043$ ) | 717,867 | 175,600 |
| Investment Securities - Available for Sale | 1,995,713 | 2,497,508 |
| Funds Sold | 255,000 | 175,000 |
| Loans Held for Sale | 67,328 | 47,269 |
| Loans and Leases | 5,714,996 | 5,565,371 |
| Allowance for Loan and Lease Losses | $(127,185)$ | $(140,028)$ |
| Net Loans | 5,587,811 | 5,425,343 |
| Total Earning Assets | 9,103,601 | 8,477,787 |
| Cash and Non-Interest Bearing Deposits | 313,090 | 331,994 |
| Premises and Equipment | 155,488 | 170,696 |
| Customers' Acceptance Liability | 1,844 | 1,372 |
| Accrued Interest Receivable | 34,658 | 36,845 |
| Foreclosed Real Estate | 4,416 | 9,097 |
| Mortgage Servicing Rights | 21,138 | 25,801 |
| Goodwill | 36,216 | 36,216 |
| Other Assets | 342,991 | 320,402 |
| Total Assets | \$10,013,442 \$ | \$9,410,210 |
| Liabilities |  |  |
| Deposits |  |  |
| Non-Interest Bearing Demand | \$1,915,678 | \$1,714,601 |
| Interest Bearing Demand | 1,407,494 | 1,164,975 |
| Savings | 2,888,877 | 2,669,409 |
| Time | 1,151,873 | 1,438,346 |
| Total Deposits | 7,363,922 | 6,987,331 |
| Securities Sold Under Agreements to Repurchase | 1,039,204 | 646,317 |
| Funds Purchased | 98,370 | 69,890 |
| Short-Term Borrowings | 11,349 | 12,096 |
| Current Maturities of Long-Term Debt | 102,252 | 118,792 |
| Banker's Acceptances Outstanding | 1,844 | 1,372 |
| Retirement Benefits Payable | 62,298 | 62,091 |
| Accrued Interest Payable | 6,978 | 12,761 |
| Taxes Payable and Deferred Taxes | 228,785 | 206,139 |
| Other Liabilities | 95,091 | 70,644 |
| Long-Term Debt | 217,581 | 270,770 |
| Total Liabilities | 9,227,674 | 8,458,203 |
| Shareholders' Equity <br> Common Stock (\$.01 par value); authorized |  |  |
|  |  |  |
| 500,000,000 shares; issued / outstanding: |  |  |
| ```March 2004 - 81,641,545 / 54,216,350, March 2003 - 81,276,420 / 60,418,539``` | 807 | 807 |
| Capital Surplus | 396,335 | 372,887 |
| Accumulated Other Comprehensive Income | 4,289 | 8,273 |
| Retained Earnings | 1,222,602 | 1,133,642 |
| Deferred Stock Grants | $(7,594)$ | 74 |
| Treasury Stock, at Cost (Shares: March 2004 27,425,195, March 2003-20,857,881) | $(830,671)$ | ) $(563,676)$ |
| Total Shareholders' Equity | 785,768 | 952,007 |
| Total Liabilities and Shareholders' Equity | \$10,013,442 | \$9,410,210 |

Bank of Hawaii Corporation and Subsidiaries
Consolidated Statements of Shareholders' Equity (Unaudited) Table 4


| Benefits (611,820 shares) | 144 | 715 | 12,989 |
| :---: | :---: | :---: | :---: |
| Treasury Stock Purchased (1,323,050 shares) | - | - | $(59,227)$ |
| Cash Dividends Paid | $(16,418)$ | - | - |
| Balance at March 31, 2004 | \$1,222,602 | \$ $(7,594)$ | \$ (830, 671) |
| Balance at December 31, 2002 | \$1,115,910 | \$ (1, 424) | \$ (483, 384 ) |
| Comprehensive Income: <br> Net Income | $29,801$ | - | - \$29,801 |
| Other Comprehensive Income, Net of Tax: <br> Change in Unrealized Gains and Losses on Investment Securities | S | - | $(3,386)$ |
| Total Comprehensive Income |  |  | \$26,415 |
| Common Stock Issued under <br> Stock Plans and Related Tax <br> Benefits (261,802 shares) | (507) | 1,498 | 6,034 |
| Treasury Stock Purchased (2,856,600 shares) | - | - | $(86,326)$ |
| Cash Dividends Paid | $(11,562)$ | - | - |
| Balance at March 31, 2003 | \$1,133, 642 | \$74 | \$ (563, 676$)$ |

Bank of Hawaii Corporation and Subsidiaries
Consolidated Average Balances and Interest Rates - Taxable Equivalent Basis (Unaudited)

Table 5

| (dollars in millions) | Three Months Ended March 31, 2004 |  |  |
| :---: | :---: | :---: | :---: |
|  | Average Balance | Income/ Expense | Yield/ Rate |
| Earning Assets |  |  |  |
| Interest Bearing Deposits | \$249.6 | \$1.2 | 1.98\% |
| Funds Sold | 168.9 | 0.4 | 0.99 |
| Investment Securities |  |  |  |
| Held to Maturity | 719.6 | 7.0 | 3.90 |
| Available for Sale | 1,988.5 | 20.8 | 4.20 |
| Loans Held for Sale | 15.4 | 0.2 | 5.33 |
| Loans and Leases |  |  |  |
| Commercial and Industrial | 844.4 | 10.1 | 4.81 |
| Construction | 100.4 | 1.1 | 4.31 |
| Commercial Mortgage | 634.1 | 8.6 | 5.45 |
| Residential Mortgage | 2,317.5 | 33.3 | 5.75 |
| Installment | 651.0 | 14.3 | 8.84 |
| Home Equity | 489.2 | 5.8 | 4.75 |
| Purchased Home Equity | 204.9 | 2.7 | 5.18 |
| Lease Financing | 500.9 | 5.4 | 4.33 |
| Total Loans and Leases | 5,742.4 | 81.3 | 5.68 |
| Other | 77.5 | 0.9 | 4.45 |
| Total Earning Assets | 8,961.9 | 111.8 | 5.00 |
| Cash and Non-Interest Bearing Deposits | 327.6 |  |  |
| Other Assets | 388.4 |  |  |
| Total Assets | \$9,677.9 |  |  |


|  | $========$ |  |  |
| :---: | :---: | :---: | :---: |
| Interest Bearing Liabilities |  |  |  |
| Interest Bearing Deposits |  |  |  |
| Demand | \$1,370.0 | 0.5 | 0.15 |
| Savings | 2,871.6 | 3.3 | 0.46 |
| Time | 1,188.8 | 5.4 | 1.83 |
| Total Interest Bearing Deposits | 5,430.4 | 9.2 | 0.68 |
| Short-Term Borrowings | 862.3 | 2.2 | 1.01 |
| Long-Term Debt | 320.9 | 4.3 | 5.44 |
| Total Interest Bearing Liabilities | 6,613.6 | 15.7 | 0.96 |
| Net Interest Income | \$96.1 |  |  |
| Interest Rate Spread |  |  | 4.04\% |
| Net Interest Margin |  |  | 4.30\% |
| Non-Interest Bearing Demand Deposits | 1,889.5 |  |  |
| Other Liabilities | 373.6 |  |  |
| Shareholders' Equity | 801.2 |  |  |
| Total Liabilities and Shareholders' | y \$9,677.9 |  |  |

(1) Certain 2003 information has been reclassified to conform to 2004 presentation.

| (dollars in millions) | Three Months Ended December 31, 2003 (1) |  |  |
| :---: | :---: | :---: | :---: |
|  | Average Balance | Income/ Expense | Yield/ <br> Rate |
| Earning Assets |  |  |  |
| Interest Bearing Deposits | \$218.6 | \$1.2 | 2.12\% |
| Funds Sold | 34.3 | 0.1 | 0.99 |
| Investment Securities |  |  |  |
| Held to Maturity | 742.1 | 7.2 | 3.89 |
| Available for Sale | 1,898.6 | 19.0 | 4.01 |
| Loans Held for Sale | 13.9 | 0.2 | 6.21 |
| Loans and Leases |  |  |  |
| Commercial and Industrial | 858.2 | 10.6 | 4.90 |
| Construction | 99.2 | 1.1 | 4.30 |
| Commercial Mortgage | 627.4 | 8.9 | 5.62 |
| Residential Mortgage | 2,336.3 | 34.5 | 5.90 |
| Installment | 598.1 | 13.4 | 8.89 |
| Home Equity | 453.0 | 5.6 | 4.89 |
| Purchased Home Equity | 104.7 | 0.6 | 2.24 |
| Lease Financing | 494.0 | 5.5 | 4.44 |
| Total Loans and Leases | 5,570.9 | 80.2 | 5.73 |
| Other | 76.8 | 1.0 | 5.20 |
| Total Earning Assets | 8,555.2 | 108.9 | 5.07 |
| Cash and Non-Interest Bearing Deposits | 323.5 |  |  |
| Other Assets | 379.1 |  |  |
| Total Assets | \$9,257.8 |  |  |
| Interest Bearing Liabilities |  |  |  |
| Interest Bearing Deposits |  |  |  |
| Demand | \$1,293.8 | 0.5 | 0.16 |
| Savings | 2,786.6 | 3.2 | 0.46 |
| Time | 1,227.9 | 5.7 | 1.83 |


| Total Interest Bearing Deposits | 5,308.3 | 9.4 | 0.71 |
| :---: | :---: | :---: | :---: |
| Short-Term Borrowings | 608.0 | 1.7 | 1.06 |
| Long-Term Debt | 324.2 | 4.4 | 5.43 |
| Total Interest Bearing Liabilities | 6,240.5 | 15.5 | 0.99 |
| Net Interest Income | \$93.4 |  |  |
| Interest Rate Spread |  |  | 4.08\% |
| Net Interest Margin |  |  | 4.35\% |
| Non-Interest Bearing Demand Deposits | 1,836.4 |  |  |
| Other Liabilities | 355.7 |  |  |
| Shareholders' Equity | 825.2 |  |  |
| Total Liabilities and Shareholders' | \$9,257. |  |  |

(1) Certain 2003 information has been reclassified to conform to 2004 presentation.

| (dollars in millions) | Three <br> March <br> Average Balance | Months E <br> 31, 2003 <br> Income/ <br> Expense | ded <br> (1) <br> Yield/ <br> Rate |
| :---: | :---: | :---: | :---: |
| Earning Assets |  |  |  |
| Interest Bearing Deposits | \$253.8 | \$1.3 | 2.09\% |
| Funds Sold | 250.5 | 0.8 | 1.22 |
| Investment Securities |  |  |  |
| Held to Maturity | 202.0 | 2.3 | 4.61 |
| Available for Sale | 2,268.1 | 22.5 | 3.96 |
| Loans Held for Sale | 10.1 | 0.1 | 5.16 |
| Loans and Leases |  |  |  |
| Commercial and Industrial | 886.4 | 10.5 | 4.81 |
| Construction | 115.4 | 1.4 | 5.08 |
| Commercial Mortgage | 597.8 | 9.0 | 6.14 |
| Residential Mortgage | 2,249.0 | 37.7 | 6.70 |
| Installment | 501.9 | 12.8 | 10.36 |
| Home Equity | 434.5 | 5.7 | 5.28 |
| Purchased Home Equity | 180.2 | 2.6 | 5.78 |
| Lease Financing | 495.6 | 5.9 | 4.81 |
| Total Loans and Leases | 5,460.8 | 85.6 | 6.32 |
| Other | 74.6 | 1.2 | 6.47 |
| Total Earning Assets | 8,519.9 | 113.8 | 5.38 |
| Cash and Non-Interest Bearing Deposits | 331.6 |  |  |
| Other Assets | 391.5 |  |  |
| Total Assets | \$9,243.0 |  |  |


| Interest Bearing Liabilities |  |  |  |
| :---: | :---: | :---: | :---: |
| Interest Bearing Deposits |  |  |  |
| Demand | \$1,151.9 | 0.7 | 0.26 |
| Savings | 2,608.2 | 4.6 | 0.71 |
| Time | 1,472.1 | 9.2 | 2.52 |
| Total Interest Bearing Deposits | 5,232.2 | 14.5 | 1.12 |
| Short-Term Borrowings | 649.8 | 2.5 | 1.54 |
| Long-Term Debt | 390.4 | 5.8 | 6.02 |
| Total Interest Bearing Liabilities | 6,272.4 | 22.8 | 1.47 |


| Net Interest Income | \$91.0 |  |
| :---: | :---: | :---: |
| Interest Rate Spread |  | 3.91\% |
| Net Interest Margin |  | 4.29\% |
| Non-Interest Bearing Demand Deposits | 1,636.8 |  |
| Other Liabilities | 360.7 |  |
| Shareholders' Equity | 973.1 |  |
| Total Liabilities and Shareholders' | \$9,243.0 |  |

(1) Certain 2003 information has been reclassified to conform to 2004 presentation.


(1) Certain 2003 information has been reclassified to conform to 2004 presentation.
(2) The changes for each category of interest income and expense are allocated between the portion of changes attributable to the variance in volume, rate or time for that category.

Bank of Hawaii Corporation and Subsidiaries Salaries and Benefits (Unaudited)

Table 7

| (dollars in thousands) | Three Months <br> March 31, 2004 | $\text { h } 31,2003$ |
| :---: | :---: | :---: |
| Salaries | \$27,204 | \$28,514 |
| Incentive Compensation | 3,816 | 3,591 |
| Stock Based Compensation | 2,896 | 1,118 |
| Commission Expense | 1,627 | 2,487 |
| Retirement and Other Benefits | 4,357 | 4,451 |
| Payroll Taxes | 3,430 | 3,449 |
| Medical, Dental, and Life Insurance | 2,104 | 2,070 |
| Separation Expense | 567 | 749 |
| Total Salaries and Benefits | \$46, 001 | \$46,429 |

Bank of Hawaii Corporation and Subsidiaries
Loan Portfolio Balances (Unaudited)
Table 8

| (dollars in thousands) | $\begin{array}{r} \text { March 31, } \\ 2004 \end{array}$ | $\begin{array}{r} \text { cember } 31, \\ 2003 \end{array}$ | $\begin{array}{r} \text { March } 31, \\ 2003 \end{array}$ |
| :---: | :---: | :---: | :---: |
| Domestic Loans |  |  |  |
| Commercial |  |  |  |
| Commercial and Industrial | \$793, 293 | \$816,246 | \$824,906 |
| Commercial Mortgage | 650,566 | 639,354 | 691,736 |
| Construction | 91,002 | 101,321 | 86,690 |
| Lease Financing | 442,590 | 435,934 | 430,342 |
| Total Commercial | 1,977,451 | 1,992,855 | 2,033,674 |
| Consumer |  |  |  |
| Residential Mortgage | 2,254,654 | 2,320,410 | 2,305,329 |
| Home Equity | 510,378 | 467,019 | 439,011 |
| Purchased Home Equity | 191,066 | 212,514 | 170,946 |
| Other Consumer | 671,893 | 658,831 | 518,501 |
| Lease Financing | 34,816 | 35,320 | 33,842 |
| Total Consumer | 3,662,807 | 3,694,094 | 3,467,629 |
| Total Domestic Loans | 5,640,258 | 5,686,949 | 5,501,303 |
| Foreign Loans | 74,738 | 70,226 | 64,068 |
| Total Loans and Leases | \$5,714,996 | \$5,757,175 | \$5,565,371 |

Selected Concentrations of Credit Exposure (Unaudited)


Air Transportation
United States
Regional Passenger
Carriers $\$ 46,003 \quad \$ 12,173 \quad \$ 58,176$ \$59,231 \$60,888

| United States National Passenger Carriers | 37,413 | - | 37,413 | 37,259 | 37,441 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Passenger Carriers Based Outside |  |  |  |  |  |
| United States | 30,475 | - | 30,475 | 31,549 | 31,922 |
| Cargo Carriers | 14,122 | - | 14,122 | 14,405 | 14,739 |
| Total Air <br> Transportation | \$128,013 | \$12,173 | \$140,186 | \$142,444 | \$144,990 |
| Guam |  |  |  |  |  |
| Hotel | \$15,692 | \$- | \$15,692 | \$17,733 | \$42,843 |
| Other Commercial | 130,128 | 45,920 | 176,048 | 184,129 | 171,300 |
| Consumer | 290,966 | 12,638 | 303,604 | 288,831 | 263,900 |
| Total Guam | \$436,786 | \$58,558 | \$495,344 | \$490,693 | \$478,043 |
| Syndicated Exposure | \$297,512 | \$642,624 | \$940,136 | \$912,896 | \$997,516 |

Other Large
Borrowers (2) $\$ 86,658 \quad \$ 235,143$ \$321,801 \$336,748 \$381,386

Exposure includes loans, leveraged leases and operating leases.
(1) For three borrowers, reclassifications have occurred between Regional and National Carriers. Syndicated Exposure has been restated to include a purchased participation.
(2) Other Large Borrowers is defined as exposure with commitments of $\$ 25$ million and greater, excluding those collateralized by cash and those separately identified as Air Transportation, Guam, and Syndicated Exposure.

Bank of Hawaii Corporation and Subsidiaries



| Balance at Beginning of |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Quarter | \$31,724 | \$40,144 | \$41,952 | \$44,217 | \$54,406 |
| Additions | 3,293 | 2,340 | 3,199 | 11,603 | 4,805 |
| Reductions |  |  |  |  |  |
| Payments and Sales of Loans |  |  |  |  |  |
| Return to Accrual | $(1,444)$ | (839) | $(1,464)$ | $(7,556)$ | $(5,571)$ |
| Sales of Foreclosed Assets | (310) | $(4,418)$ | $(1,025)$ | (672) | $(1,091)$ |
| Charge-offs/Writedowns | (842) | $(2,087)$ | (736) | $(1,361)$ | $(2,691)$ |
| Total <br> Reductions | $(7,151)$ | $(10,760)$ | $(5,007)$ | $(13,868)$ | $(14,994)$ |
| Balance at End of Quarter | \$27,866 | \$31,724 | \$40,144 | \$41,952 | \$44,217 |

Bank of Hawaii Corporation and Subsidiaries Consolidated Allowance for Loan and Lease Losses (Unaudited) Table 10

| (dollars in thousands) | $\begin{gathered} \text { Thr } \\ \text { March } 31, \\ 2004 \end{gathered}$ | Months Ended December 31, 2003 | $\begin{array}{r} \text { March 31, } \\ 2003 \end{array}$ |
| :---: | :---: | :---: | :---: |
| Balance at Beginning of Period \$129,080 \$132,675 \$142,853 Loans Charged-Off <br> Commercial |  |  |  |
|  |  |  |  |
| Commercial and Industrial | 387 | 1,997 | 1,617 |
| Commercial Mortgage | 574 | - | - |
| Construction | - | - | 529 |
| Lease Financing | 228 | - | 15 |
| Consumer |  |  |  |
| Residential Mortgage | 145 | 462 | 689 |
| Home Equity | - | 250 | 82 |
| Purchased Home Equity | 90 | 143 | - |
| Other Consumer | 4,655 | 3,919 | 3,089 |
| Lease Financing | 36 | 100 | 67 |
|  | 6,115 | 6,871 | 6,088 |
| Recoveries on Loans Previously Charged-Off |  |  |  |
| Commercial |  |  |  |
| Commercial and Industrial | 980 | 936 | 572 |
| Commercial Mortgage | 689 | 23 | 17 |
| Construction | 435 | 3 | 900 |
| Lease Financing | 15 | 88 | 17 |
| Consumer |  |  |  |
| Residential Mortgage | 294 | 115 | 203 |
| Home Equity | 39 | 4 | 53 |
| Other Consumer | 1,663 | 2,015 | 1,327 |
| Lease Financing | 55 | 30 | 45 |
| Foreign | 50 | 62 | 129 |
| Total Recoveries | 4,220 | 3,276 | 3,263 |
| Net Loan Charge-Offs Provision for Loan and Lease | $(1,895)$ | $(3,595)$ | $(2,825)$ |


| Balance at End of Period | \$127,185 | \$129,080 | \$140,028 |
| :---: | :---: | :---: | :---: |
| Average Loans Outstanding | \$5,742,368 | \$5,570,844 | \$5,460,847 |
| ```Ratio of Net Loan Charge-Offs to Average Loans Outstanding (annualized)``` | $0.13 \%$ | $0.26 \%$ | 0.21\% |
| Ratio of Allowance to Loans and Leases Outstanding | 2.23\% | 2.24\% | 2.52\% |

Bank of Hawaii Corporation and Subsidiaries
Business Segment Selected Financial Information (Unaudited) Table 11

|  |  | Investment |  |  |  |
| :--- | ---: | ---: | ---: | :---: | :---: |
| (dollars in | Retail | Commercial | Services | and Other |  |
| thousands) | Banking | Banking | Group | Corporate | Total |

Three Months Ended
March 31, 2004

Net Interest
Income After
Provision
for Loan and

| Income Before |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Income Taxes | 26,512 | 21,150 | 3,433 | 10,756 | 61,851 |
| Provision for |  |  |  |  |  |
| Income Taxes | $(9,809)$ | $(7,806)$ | $(1,270)$ | $(3,167)$ | $(22,052)$ |


| Allocated Net |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Income | 16,703 | 13,344 | 2,163 | 7,589 | 39,799 |


| Allowance Funding Value | (128) | (737) | (8) | 873 | - |
| :---: | :---: | :---: | :---: | :---: | :---: |
| GAAP Provision | 2,747 | (253) | 49 | $(2,543)$ | - |
| Economic Provision | $(3,396)$ | $(2,769)$ | (102) | (2) | $(6,269)$ |
| Tax Effect of Adjustments | 287 | 1,391 | 23 | 619 | 2,320 |
| Income Before Capital Charge Capital Charge | $\begin{aligned} & 16,213 \\ & (5,602) \end{aligned}$ | $\begin{gathered} 10,976 \\ (5,196) \end{gathered}$ | $\begin{aligned} & 2,125 \\ & (1,522) \end{aligned}$ | $\begin{aligned} & 6,536 \\ & (9,718) \end{aligned}$ | $\begin{aligned} & 35,850 \\ & (22,038) \end{aligned}$ |

[^0]

RAROC (ROE for
the Company) $33 \%$ 21\% $14 \%$ (7) $\% 12 \%$

Total Assets at March 31, 2003 \$3,471,677 \$2,254,381 \$145,925 \$3,538,227 \$9,410,210
 (1) Certain 2003 information has been reclassified to conform to 2004 presentation.

Bank of Hawaii Corporation and Subsidiaries
Quarterly Summary of Selected Consolidated Financial Data
(Unaudited)
Table 12


| Trust and Asset Management | 13,864 | 12,759 | 12,511 | 12,545 | 13,181 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Mortgage Banking | 1,977 | 3,324 | 5,888 | 6,061 | 283 |
| Service Charges on Deposit Accounts | 9,950 | 9,442 | 8,901 | 8,645 | 8,950 |
| Fees, Exchange, and Other Service Charges | 13,239 | 13,725 | 16,034 | 13,473 | 12,989 |
| Investment <br> Securities Gains (Losses) | - | (20) | 639 | 587 | 583 |
| Insurance | 3,643 | 3,597 | 3,988 | 3,015 | 3,080 |
| Other | 6,169 | 6,610 | 5,830 | 6,413 | 5,687 |
| Total Non-Interest Income | 48,842 | 49,437 | 53,791 | 50,739 | 44,753 |
| Non-Interest <br> Expense <br> Salaries and |  |  |  |  |  |
| Benefits | 46,001 | 46,409 | 45,731 | 47,711 | 46,429 |
| Net Occupancy Expense | 9,386 | 9,933 | 9,806 | 9,628 | 9,613 |
| Net Equipment Expense | 5,964 | 7,395 | 7,301 | 9,208 | 9,748 |
| Information <br> Technology <br> Systems <br> Replacement <br> Project | - | - | 4,349 | 10,10 |  |
| Other | 21,671 | 19,667 | 21,690 | 18,742 | 16,993 |
| Total Non-Interest Expense | 83,022 | 83,404 | 88,877 | 95,394 | 90,200 |
| Income Before Income Taxes | 61,851 | 59,385 | 56,019 | 45,830 | 45,553 |
| Provision for <br> Income Taxes | 22,052 | 20,712 | 19,332 | 15,796 | 15,752 |
| Net Income | \$39,799 | \$38,673 | \$36,687 | \$30,034 | \$29,801 |
| Basic Earnings Per Share | \$0.73 | \$0.70 | \$0.64 | \$0.50 | \$0.49 |
| Diluted Earnings Per Share | \$0.69 | \$0.66 | \$0.61 | \$0.48 | \$0.47 |
| Balance Sheet Totals |  |  |  |  |  |
| Total Assets | 10,013,442 | 9,461,647 | 9,370,755 | 9,550,934 | 9,410,210 |
| Net Loans | 5,587,811 | 5,628,095 | 5,437,730 | 5,333,896 | 5,425,343 |
| Total Deposits | 7,363,922 | 7,332,779 | 7,102,116 | 7,140,849 | 6,987,331 |
| Total Shareholders' Equity | 785,768 | 793,132 | 823,760 | 913,010 | 952,007 |
| Performance Ratios |  |  |  |  |  |
| Net Income to Average Total Assets (ROA) | 1.65\% | 1.66\% | 1.53\% | 1.27\% | 1.31\% |
| Net Income to Average Shareholders' Equity (ROE) | 19.98\% | 18.59\% | 16.69\% | 12.93\% | 12.42\% |
| Efficiency Ratio(1) Efficiency Ratio | 57.31\% | 58.41\% | 61.34\% | 67.55\% | 66.44\% |

excluding System
Replacement Costs $57.31 \% \quad 58.41 \% \quad 58.34 \% \quad 60.39 \% \quad 60.98 \%$
(1) The efficiency ratio is defined as non-interest expense divided by total revenue (net interest income and non-interest income).

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SOURCE: Bank of Hawaii Corporation


[^0]:    Net Income
    (Loss) After
    Capital Charge

