



Pacific Century Bank, N.A., Promotes Hart to Senior Vice President

May 22, 2000

LOS ANGELES--(BUSINESS WIRE)--May 22, 2000--Pacific Century Bank, N.A., has announced the promotion of Debby Hart as senior vice president and manager of the bank's Deposit and Customer Service Network.

As Deposit and Customer Service Network Manager, Hart will oversee the bank's 28 branches and commercial customer operations in California and Arizona, the Customer Service Call Center, as well as cash management, electronic banking and wire services.

Hart joined Pacific Century Bank in November 1994 as a consultant to oversee branch operations and systems training. In 1995, she accepted a post with Pacific Century Bank as district manager, and soon after, served as service and production manager, providing guidance to managers in customer service, staff development, project administration and risk management.

Prior to her arrival at Pacific Century Bank, Hart spent 13 years in a variety of management positions with Wells Fargo Bank, which included division production manager, Wells Fargo University instructor for personal and business banking officer training programs, and branch manager.

"We are proud to have an executive of Debby's caliber on our management team and pleased to announce her promotion," said Marshall V. Laitsch, Pacific Century Bank president and chief executive officer.

"The exceptional performance of Pacific Century Bank's customer service operations in transitioning to new leadership over the past year is a reflection of Debby's capable management, unique banking skills, and her own high standards for ensuring quality customer service."

Pacific Century Bank, N.A., is a \$1.3 billion bank that offers customer-focused, full-service capabilities in commercial and asset-based lending, entertainment banking and private banking, as well as investment, savings and international services to businesses and professionals through 28 branches in California and Arizona.

Pacific Century Bank, N.A., is a subsidiary of Pacific Century Financial Corporation (NYSE:BOH), headquartered in Honolulu, Hawaii, a regional financial services holding company with assets of \$14.5 billion.

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